

Financial Aid Administrator Online Training

2025

July



This Information has been compiled by CASFAA (California Association of Student Financial Aid Administrators)

| Title | Date | Time - PST | Description | Registration Link | Provider | Business Solutions |
|---|---------|------------|--|---|-----------------------------------|--------------------|
| ScholarNet Features and Functionality for Schools | 7/1/25 | 9:00 AM | ScholarNet is a proven, lender-neutral private student loan processing solution that automates loan certification and disbursement. Using a single platform, it instantly connects institutions with private student loan provider and their loan programs. With our outstanding service, many of our customers come for the technology – and stay for the people. Whether you're a new ScholarNet user, or you just need a refresher, this webinar will cover all the ScholarNet features and functionality a school may need to know. | https://events.teams.microsoft.com/event/7d0e807e-3f0d-4006-bcf4-3da1a664cc28@5a5b9e61-20b2-4578-8f37-246881fa0d61 | ScholarNet | Yes |
| Portfolio Navigator - Default Management Features and Functionality | 7/2/25 | 9:00 AM | Portfolio Navigator - our free federal delinquency and default management resource is back by popular demand – our customers asked, and we've delivered. Portfolio Navigator is free to our ScholarNet customers. Not a ScholarNet customer, join us for this short webinar to learn how you too can take advantage of this free resource. If you are not already familiar with Portfolio Navigator, join us to learn how easy it is to use. In as little as an hour a month, you can create emails and letters to be sent to borrowers past due on their Direct Loan payments. If the date and time does not work with your schedule, please visit our website for additional dates and times. www.myscholar.net | https://events.teams.microsoft.com/event/a7b41ec6-3c1f-4404-ba72-c78a39f40eca@5a5b9e61-20b2-4578-8f37-246881fa0d61 | ScholarNet | Yes |
| Building Awareness of the Public Service Loan Forgiveness Program | 7/8/25 | 12:00 PM | Thousands of student loan borrowers are qualifying to have the remainder of their federal loan balance forgiven through the Public Service Loan Forgiveness (PSLF) Program. The key to receiving this benefit is understanding the specific requirements that must be met to qualify. During this session, we will share details of the program, how to apply, and actions to take to remain on track toward forgiveness eligibility. | https://www.attigo.com/building-awareness-of-the-public-service-loan-forgiveness-program-july8 | Attigo by Ascendium | |
| Developing Focus | 7/9/25 | 11:00 AM | The average person gets interrupted at work every 11 minutes. This session will help improve your ability to give attention to important tasks and reduce distractions. Practical and intentional adjustments are critical now that many offices are navigating in-person, remote, and hybrid working environments. Everyone, from brand new to the most experienced administrators will benefit from the 7 Essentials to develop, maintain, and sharpen their level of focus to become more efficient throughout the workday. | https://citizensbank.webex.com/webapng/sites/citizensbank/webinar/webinarSeries/register/88b424edfcb54904a948933bdf4d914b?adobe_mc=TS%3D1718546232%7CMCMID%3D50216379073951996980539262871094638183%7CMCORGLD%3D4C3BoC3755C3822E7F000101%2540AdobeOrg | Citizens Bank | |
| Portfolio Navigator - Default Management Features and Functionality | 7/9/25 | 11:00 AM | Portfolio Navigator - our free federal delinquency and default management resource is back by popular demand – our customers asked, and we've delivered. Portfolio Navigator is free to our ScholarNet customers. Not a ScholarNet customer, join us for this short webinar to learn how you too can take advantage of this free resource. If you are not already familiar with Portfolio Navigator, join us to learn how easy it is to use. In as little as an hour a month, you can create emails and letters to be sent to borrowers past due on their Direct Loan payments. If the date and time does not work with your schedule, please visit our website for additional dates and times. www.myscholar.net | https://events.teams.microsoft.com/event/d252d8b2-30ce-4b8d-9ea4-761a3c6f0701@5a5b9e61-20b2-4578-8f37-246881fa0d61 | ScholarNet | Yes |
| A Deep Dive Into Student Loan Repayment Assistance | 7/10/25 | 9:00 AM | Student Loan Repayment Assistance (SLRA) is one of the fastest-growing employee benefits. It's a strategic way to attract and retain top talent because it directly addresses the burden that student loan debt places on borrowers. Join us to learn more about SLRA, its impact on employees and employers, and key considerations when creating a program. | https://www.attigo.com/a-deep-dive-into-student-loan-repayment-assistance-july10 | Attigo by Ascendium | |
| FastChoice Features and Functionality for Schools | 7/10/25 | 9:00 AM | FastChoice offers institutions the ability to provide students and parents a starting point to research and learn more about possible private loan options. Clear and consistent private loan information is made available to borrowers through a custom user-friendly website. Whether you are a new FASTChoice user, or you just need a refresher, this webinar will cover all the FASTChoice features and functionality you need to know. | https://events.teams.microsoft.com/event/449b9f3c-3228-48d7-a910-88a19e01ead5@5a5b9e61-20b2-4578-8f37-246881fa0d61 | ScholarNet | Yes |
| Dream Act Service Incentive Overview | 7/10/25 | 1:30 PM | The 2025-26 DSIG application is now open! This informational webinar for high school staff and college Financial Aid Office staff provides an overview of the Dream Act Service Incentive Grant (DSIG) that allows certain Cal Grant recipients who filed the California Dream Act Application (CADAA) to earn money for completing 300 hours of volunteer/community service. Attendees will learn about the student process for applying to the DSIG program; qualification criteria for participating organizations; and how the program is administered by CSAC. | https://csac-ca.gov.zoom.us/webinar/register/WN_8rREFL8CRdSpX8NP_cjBIQ | California Student Aid Commission | |
| Identifying and Managing Workplace Stress | 7/15/25 | 9:00 AM | Stress is a part of life and there's no getting around it. It has become a common problem in the workplace and at home. Life without some challenges would be dull but too much stress can play havoc with your health. The key is to learn how to identify and manage it. This session will provide you with valuable strategies for managing stress, preventing burnout, and striking a balance. | https://www.attigo.com/identifying-and-managing-workplace-stress-july15 | Attigo by Ascendium | |
| Preparing and Planning for your FISAP | 7/15/25 | 11:00 AM | The FISAP (Fiscal Operations Report and Application to Participate) is an important part of an institution's eligibility for and participation in Title IV programs. Allocating time and resources to preparing and updating your FISAP is essential. Join us as we discuss the significance of the FISAP and cover important timelines and best practices for the completion of this necessary report. Whether a new Financial Aid Administrator or a seasoned professional looking for a refresher, this webinar will enhance the participants' understanding of the FISAP and provide actionable takeaways to make preparation and completion less daunting. | https://www.collegeaidservices.net/webinars/ | College Aid Services | |

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| Portfolio Navigator - Default Management Features and Functionality | 7/16/25 | 9:00 AM | Portfolio Navigator - our free federal delinquency and default management resource is back by popular demand – our customers asked, and we've delivered. Portfolio Navigator is free to our ScholarNet customers. Not a ScholarNet customer, join us for this short webinar to learn how you too can take advantage of this free resource. If you are not already familiar with Portfolio Navigator, join us to learn how easy it is to use. In as little as an hour a month, you can create emails and letters to be sent to borrowers past due on their Direct Loan payments. If the date and time does not work with your schedule, please visit our website for additional dates and times. www.myscholar.net | https://events.teams.microsoft.com/event/cb941e2d-ee13-493d-835c-1d873faac210@5a5b9e61-20b2-4578-8f37-246881fa0d61 | ScholarNet | Yes |
| Setting a Higher Bar to Enhance Customer Experience | 7/16/25 | 10:00 AM | In this ever-changing world, finding the right formula for creating an exceptional customer experience isn't always easy. Emerging technologies and evolving customer expectations can make it hard to keep the bar high. Join this important session to gain new strategies to enhance your customer experience. We'll share ways to anticipate customer needs, personalize interactions, and leverage feedback. We'll also discuss key principles that empower everyone to boost their performance and set a higher bar. | https://www.attigo.com/setting-a-higher-bar-to-enhance-customer-experience-july16 | Attigo by Ascendium | |
| Year-end Reconciliation of the 2024-25 Cal Grant/Dream Act Service Incentive Grant (DSIG) | 7/16/25 | 10:00 AM | Year-end reconciliation for 2024-25 falls on August 29th. This webinar is for college financial aid administrators involved in year-end reconciliation. The Cal Grant and DSIG reconciliation process is broken down into four basic steps, and attendees will be shown how to use Reconciliation reports to locate discrepancies. Finally, attendees will learn about the most common audit findings, and some best practices. | https://csac-ca.gov.zoom.us/webinar/register/WN_vCbl11pTwGwvQ29AaZYbw | California Student Aid Commission | |
| A Conversation With NASFAA's New President & CEO: Melanie Storey | 7/17/25 | 9:00 AM | Blue Icon hosts Let's Talk to give you the opportunity to engage with peers, learn from presenters and each other, share information, and discuss best practices. It's a critical time for NASFAA. Join in as we hear from our leader and her thoughts on moving forward. | https://www.nasfaa.org/blueicon_lets_talk | Blue Icon Advisors (NASFAA) | |
| ScholarNet Features and Functionality for Schools | 7/17/25 | 12:00 PM | ScholarNet is a proven, lender-neutral private student loan processing solution that automates loan certification and disbursement. Using a single platform, it instantly connects institutions with private student loan provider and their loan programs. With our outstanding service, many of our customers come for the technology – and stay for the people. Whether you're a new ScholarNet user, or you just need a refresher, this webinar will cover all the ScholarNet features and functionality a school may need to know. | https://events.teams.microsoft.com/event/7doe807e-3f9d-4906-bcf4-3da1a664cc28@5a5b9e61-20b2-4578-8f37-246881fa0d61 | ScholarNet | Yes |
| Cal Grant 101 | 7/21/25 | 9:00 AM | This webinar is for anyone seeking more information about the Cal Grant program, and provides an overview of Cal Grants A, B and C; including newer programs such as the Community College Entitlement grant, Foster Youth Access Award, Students with Dependents, and the CA Dream Act Service Incentive Grant. Cal Grant program overview and eligibility requirements will be introduced. | https://csac-ca.gov.zoom.us/webinar/register/WN_p5R1G5VeRRmsUf5XhNNPoA | California Student Aid Commission | |
| FastChoice Features and Functionality for Schools | 7/22/25 | 11:00 AM | FastChoice offers institutions the ability to provide students and parents a starting point to research and learn more about possible private loan options. Clear and consistent private loan information is made available to borrowers through a custom user-friendly website. Whether you are a new FASTChoice user, or you just need a refresher, this webinar will cover all the FASTChoice features and functionality you need to know. | https://events.teams.microsoft.com/event/7bfed42d-7b95-420d-878f-643996c46afd@5a5b9e61-20b2-4578-8f37-246881fa0d61 | ScholarNet | Yes |
| Navigating Cal Grant: Training for Financial Aid Administrators - Session A | 7/23/25 | 9:00 AM | Navigating Cal Grant: Training for Financial Aid Administrators, formerly known as the Cal Grant Regional Training, is a three-part webinar series for college financial aid administrators. These sessions have been redesigned and streamlined to focus on Cal Grant administration and best practices. This session will cover: CSAC Updates and Cal Grant Overview. You can find our webinar schedule and training videos on our CSAC website: https://www.csac.ca.gov/college-trainings . | https://csac-ca.gov.zoom.us/webinar/register/WN_JWfaToD3SDnStl2T2CNjqw | California Student Aid Commission | |
| Guide for New Financial Aid Professionals | 7/23/25 | 11:00 AM | There is A LOT to learn as a financial aid administrator and with constantly changing rules and regulations it's important to know where to go for the latest information. There is an abundance of training materials and resources available to you and in this session, we will share a list of tools to help you succeed on the job. You don't have to HAVE all the answers, but you do need to know where to find them! | https://citizensbank.webex.com/webappng/sites/citizensbank/webinar/webinarSeries/register/88b424edfcb549048948933bdf4d914b?adobe_mc=TS%3D174785462132%7CMCMID%3D50216379073951996980539262871094638183%7CMCORGID%3D4C3BoC375C3822E7F000301%2540AdobeOrg | Citizens Bank | |
| The Art of Feedback for Continuous Growth | 7/24/25 | 9:00 AM | Effective feedback is essential for growth and improvement—yet people may be uncomfortable with giving and receiving feedback as it's often perceived as criticism. Feedback requires good communication skills, an ability to understand different perspectives, and the willingness to share empathetically, as well as receive it with an open mind. Join us for powerful strategies for both giving and receiving feedback in the workplace. | https://www.attigo.com/the-art-of-feedback-for-continuous-growth-july24 | Attigo by Ascendium | |
| Navigating Cal Grant: Training for Financial Aid Administrators - Session B | 7/24/25 | 9:00 AM | Navigating Cal Grant: Training for Financial Aid Administrators, formerly known as the Cal Grant Regional Training, is a three-part webinar series for college financial aid administrators. These sessions have been redesigned and streamlined to focus on Cal Grant administration and best practices. This session will cover Disbursements & Payments and Payment Codes & Scenarios. You can find our webinar schedule and training videos on our CSAC website: https://www.csac.ca.gov/college-trainings . | https://csac-ca.gov.zoom.us/webinar/register/WN_bglAP3j8TbSfTO8DpymsTw | California Student Aid Commission | |
| Navigating Cal Grant: Training for Financial Aid Administrators - Session C | 7/25/25 | 9:00 AM | Navigating Cal Grant: Training for Financial Aid Administrators, formerly known as the Cal Grant Regional Training, is a three-part webinar series for college financial aid administrators. These sessions have been redesigned and streamlined to focus on Cal Grant administration and best practices. This session will cover: WebGrants Reports and Tools and Reconciliation & Program Compliance. You can find our webinar schedule and training videos on our CSAC website: https://www.csac.ca.gov/college-trainings . | https://csac-ca.gov.zoom.us/webinar/register/WN_KxeXsu65TOSFIBoQaeoBoQ | California Student Aid Commission | |
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| Middle Class Scholarship (MCS) 2024-25 Year-end Reconciliation | 7/31/25 | 1:30 PM | Year-end MCS reconciliation for 2024-25 falls on August 29th. This webinar provides basic information and best practices on reconciling MCS to close out the 2024-25 academic year. Attendees will also be introduced to the reports used during the reconciliation process. | https://csac-ca.gov/zoom.us/webinar/register/WN_g25qlgCeRvW6ooEjclUd5Q | California Student Aid Commission | |
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