

Financial Aid Administrator Online Training

2022 June

This Information has been compiled by CASFAA (California Association of Student Financial Aid Administrators)

Title	Date	Time - PST	Description	Registration Link	Provider	Business Solutions
Delivering an Exceptional Customer Experience	6/1/22	11:00 AM	Create positive impressions by understanding the importance of customer service and improving skills to deal with difficult scenarios.	https://citizensbank.webex.com/citizensbank/onstage/g.php?PRID=ee016a2b049672e2f393720a8fac4812	Citizens Bank	
ScholarNet Features and Functionality	6/2/22	12:00 PM	ScholarNet is a proven, lender-neutral private student loan processing solution that automates loan certification and disbursement. Using a single platform, it instantly connects institutions with private student loan provider and their loan programs. With our outstanding service, many of our customers come for the technology – and stay for the people. Whether you’re a new ScholarNet user, or you just need a refresher, this webinar will cover all the ScholarNet features and functionality a school may need to know.	https://greatlakes.webex.com/greatlakes/k2/j.php?MTID=t4167290ac6af1e23edff1b412f9564ee	Great Lakes	Business Solutions
Employers' Guide to Implementing a Successful Student Loan Repayment Assistance Program	6/2/22	1:00 PM	The competition for top talent is fierce. A student loan paydown benefit helps employers stand out. Introducing this benefit is easier than you might think – this presentation can help. We’ll provide a roadmap to implementation, answer common questions and share templates to help you move forward in under 60 days, anytime of year regardless of budget cycle.	https://www.attigo.com/smart-sessions-0-0-0	Attigo by Ascendium	
Programs for Foster Youth	6/3/22	10:00 AM	This presentation begins with an overview of the new Foster Youth Access Award and Cal Grant B for Foster Youth, and covers basic eligibility requirements of the Chafee Grant. The second half of the presentation shows College WebGrants users how to report term-level vs. annual-level ineligibility on the roster, and how to reconcile payments.	https://csac-ca.gov.zoom.us/webinar/register/WN_wm14oxtdS92gKDuvzFp88g	CSAC	
Identifying and Managing Workplace Stress	6/7/22	12:00 PM	Stress is a part of life and there’s no getting around it. It has become a common problem in the workplace and at home. Life without some challenges would be dull but too much stress can play havoc with your health. The key is to learn how to identify and manage it. This session will provide you with valuable strategies for managing stress, preventing burnout, and striking a balance.	https://www.attigo.com/smart-sessions-0-0-0	Attigo by Ascendium	
Promote summer jobs! Dreamer Service Incentive Grant (DSIG) Overview	6/8/22	2:00 PM	This informational webinar for high school staff and college Financial Aid Office staff provides an overview of the NEW Dreamer Service Incentive Grant (DSIG) that is available to applicants of the California Dream Act Application (CADAA) with a Cal Grant B who perform volunteer/community service. Attendees will learn about the student process for applying to the DSIG program; qualification criteria for participating organizations; and how the program is administered.	https://csac-ca.gov.zoom.us/webinar/register/WN_7PczsIYsTo2a-og73CQnFg	CSAC	

FastChoice Features and Functionality	6/9/22	12:00 PM	FastChoice offers institutions the ability to provide students and parents a starting point to research and learn more about possible private loan options. Clear and consistent private loan information is made available to borrowers through a custom user-friendly website. Whether you are a new FASTChoice user, or you just need a refresher, this webinar will cover all the FASTChoice features and functionality you need to know.	https://greatlakes.webex.com/greatlakes/k2/j.php?MTID=t32204dfb9816a0622999ea7281a67fe0	Great Lakes	Business Solutions
Navigating First-generation Students to Success	6/14/22	9:00 AM	College can provide the pathway to better employment opportunities, greater financial security, and a well-rounded fulfilling life. However, many first-generation college students may be at a disadvantage when it comes to navigating the ins and outs of the collegiate experience. Financial challenges, lack of family support, and unfamiliarity with institutional resources are just some of the barriers that can impede their success. Join this session to learn valuable insights to help your first-gen students achieve their goals and graduate.	https://www.attigo.com/smart-sessions-0-0-0	Attigo by Ascendium	
ScholarNet Features and Functionality	6/14/22	9:00 AM	ScholarNet reports provide schools with access to their private loan data whether it is through a scheduled subscription or creating an instant on demand report. User can create and manage reports directly within the portal, as needed. Learn how to access and update report subscriptions to receive regular updates or create reports when needed.	https://greatlakes.webex.com/greatlakes/k2/j.php?MTID=ta020c4557ecfbd3d0d8fe9607c64f908	Great Lakes	Business Solutions
Implementing the Verification Waiver and Resolving Conflicting Information	6/14/22	10:00 AM	This webinar is for all Financial Aid Administrators who need to acquire or develop their verification skills. ED recently announced an extension of the verification waiver to 2022-23, We will review the guidance and discuss strategies to implement the waiver. We will also discuss the conflicting information rules since they have not changed and are crucial before waiving verification. In addition, we will review various examples and exercises to help you master your verification skills for students who may still need to complete verification despite the extension of the waiver.	https://us06web.zoom.us/join/register/WN_deUDNq4ISKCJLrWf9149tw	College Aid Services	
Student Loan Refinancing Options After the Federal Pause	6/15/22	11:00 AM	Prepare for the factors to consider before refinancing your student loans, and how to best evaluate the options.	https://citizensbank.webex.com/citizensbank/onstage/q.php?PRID=ee016a2b049672e2f393720a8fac4812	Citizens Bank	
Exploring Students, Money and Their Relationships	6/16/22	12:00 PM	Everyone has a different relationship with money. Like other relationships in our lives, it can be complicated at times. How your students perceive money heavily depends on their upbringing and the environment they grew up in. Their experiences helped shape their attitudes about spending, saving, and borrowing. Join us as we explore the relationship your students have with money and the opportunities to help them develop healthy and sound financial behaviors.	https://www.attigo.com/smart-sessions-0-0-0	Attigo by Ascendium	

Cal Grant 101	6/16/22	2:00 PM	This webinar is for anyone seeking more information about the Cal Grant program, and provides an overview of Cal Grants A, B and C; including new programs such as the Foster Youth Access Award, Students with Dependents, and the Dreamer Service Incentive Grant. The brand-new Community College Entitlement grant, eligibility requirements, AB 540 criteria, and the WebGrants 4 Students portal will also be introduced.	https://csac-ca.gov.zoom.us/webinar/register/WN_jMOFY3fvT7y_rTJqEncK5w	CSAC	
FastChoice Features and Functionality	6/21/22	9:00 AM	FastChoice offers institutions the ability to provide students and parents a starting point to research and learn more about possible private loan options. Clear and consistent private loan information is made available to borrowers through a custom user	https://greatlakes.webex.com/greatlakes/k2/j.php?MTID=tcdf62611be7a1687181fc5069d53b4b9	Great Lakes	Business Solutions
Dollar-Cost Averaging Investing	6/22/22	10:00 AM	It's inevitable that markets will rise, and markets will fall. Understanding Dollar-Cost Averaging investing is a useful concept to learn in order to make informed financial decisions. Join us for this engaging AFCPE CEU approved session to gain more knowledge of how this investing concept works.	https://www.ecmc.org/schools/training.html	ECMC	
Building Resilience	6/22/22	11:00 AM	Strengthen your inner resolve and ability to bounce back better than ever regardless of the circumstances.	https://citizensbank.webex.com/citizensbank/onstage/g.php?PRID=ee016a2b049672e2f393720a8fac4812	Citizens Bank	
Education Level Verification	6/24/22	10:00 AM	This webinar for college financial aid administrators explains how EL is tied to Cal Grant lifetime eligibility, & provides methods to identify and verify students who are flagged for EL Verification.	https://csac-ca.gov.zoom.us/webinar/register/WN_6OJcILtXQU-Q8fe6BSd9nA	CSAC	
New! Community College Entitlement Cal Grant Program	6/28/22	11:00 AM	This webinar for college financial aid staff provides an overview of the new Community College Entitlement award cycle, as well as the role community colleges have in verifying enrollment to release E3 awards from hold.	https://csac-ca.gov.zoom.us/webinar/register/WN_XsOBArLuSTa0jA0UCURb0Q	CSAC	
Financial Status Quo Bias	6/29/22	10:00 AM	Remember that subscription from the app store you had to have, used once and still pay for monthly? How many of those subscriptions do you have and never cancelled because it seems like too much work for just \$3.99 per month. But what if you have two or more of those subscriptions and continue to pay for those for years? What is that really costing? The act of doing nothing because it's easier than doing something is called Status Quo Bias. Join us for an interesting discussion to learn how spending creep sneaks up on us and the effects of Status Quo Bias on our finances.	https://www.ecmc.org/schools/training.html	ECMC	
Understanding Credit and Private Student Loan Underwriting	6/29/22	11:00 AM	Provide guidance with insight into the impact of credit and considerations to help reduce the cost of education.	https://citizensbank.webex.com/citizensbank/onstage/g.php?PRID=ee016a2b049672e2f393720a8fac4812	Citizens Bank	