

# Financial Aid Administrator Online Training

## 2024

## June



This Information has been compiled by CASFAA (California Association of Student Financial Aid Administrators)

Title	Date	Time - PST	Description	Registration Link	Provider	Business Solutions
<b>Establishing a Repayment Solution with Cohort Catalyst</b>	6/4/24	9:00 AM	The return to repayment has been a rocky transition for student loan borrowers. It has been strained by delays, errors, and other issues placing many of them at risk. Providing repayment support is more important now than ever and we have the solution. Join this session to learn how Cohort Catalyst can help borrowers achieve repayment success.	<a href="https://www.attigo.com/establishing-a-repayment-solution-with-cohort-catalyst-june04">https://www.attigo.com/establishing-a-repayment-solution-with-cohort-catalyst-june04</a>	Attigo by Ascendum	Yes
<b>2024 Student Voice Survey: Why Aren't They Enrolling &amp; Why Can't They Finish?</b>	6/4/24	10:00 AM	Explore insights from our comprehensive 2024 survey, capturing the voices of over 1,500 students regarding their higher education enrollment challenges. Discover the game-changing potential of Ellucian solutions in our three-part webinar series focused on transforming your students' financial journey from enrollment to graduation. Explore the pivotal role of the College Cost Transparency Initiative, uncover how institutions leverage technology to empower students, and gain insights into overcoming the #1 barrier to enrollment and retention: financial uncertainty. Join us as we navigate these critical topics and equip your institution with the tools for success. Reserve your spot now!	<a href="https://learn.ellucian.com/elevate-student-enrollment-and-retention-with-ellucian-solutions/">https://learn.ellucian.com/elevate-student-enrollment-and-retention-with-ellucian-solutions/</a>	Ellucian	Yes
<b>Using Technology to Remain Compliant in 2024</b>	6/4/24	11:00 AM	Join our informative session on ensuring compliance where industry experts will guide you through the intricacies of remaining compliant in a rapidly evolving regulatory landscape. This session will cover key compliance considerations, best practices, and the latest updates impacting your industry. Gain valuable insights into proactive measures, risk mitigation strategies, and the tools available to streamline compliance processes. Whether you're a seasoned professional or new to compliance, this session offers practical knowledge to safeguard your organization and stay ahead of regulatory changes. Don't miss this opportunity to enhance your understanding of Title IV compliance and position your university and/or college for success.	<a href="https://attendee.gotowebinar.com/register/5774502564426520909">https://attendee.gotowebinar.com/register/5774502564426520909</a>	Campus Ivy	Yes
<b>FastChoice Features and Functionality for Schools</b>	6/4/24	12:00 PM	FastChoice offers institutions the ability to provide students and parents a starting point to research and learn more about possible private loan options. Clear and consistent private loan information is made available to borrowers through a custom user-friendly website. Whether you are a new FASTChoice user, or you just need a refresher, this webinar will cover all the FASTChoice features and functionality you need to know.	<a href="https://events.teams.microsoft.com/event/d5f035bd-096f-487d-8cd7-812dc733dbc2@5a5b9e61-20b2-4578-8f37-246881fa0d61">https://events.teams.microsoft.com/event/d5f035bd-096f-487d-8cd7-812dc733dbc2@5a5b9e61-20b2-4578-8f37-246881fa0d61</a>	ScholarNet	Yes
<b>Robert Weinerman: Let's Catch Up - An Updated Look at Taxes and Financial Aid for the 2024-2025 Aid Year</b>	6/6/24	1:00 PM	2024-2025 has been a taxing year (sorry for the pun!). We've all done our best to learn about the new FAFSA and FAFSA processing requirements, but there have been so many changes that some of the training I did this winter and spring has become outdated. This webinar will update the content that I presented in the fall and winter that has changed. In this webinar, we will look at the tax information that financial aid administrators need to understand in order to counsel students, review files, perform V1 verification, and resolve conflicting information. We will focus on changes that were announced late in the cycle, so that participants can have a new look at each process with accurate, up-to-date information.	<a href="https://uso6web.zoom.us/webinar/register/4937351795957/WN_saZc9STxSRIH-0XXTnwNRQ#/registration">https://uso6web.zoom.us/webinar/register/4937351795957/WN_saZc9STxSRIH-0XXTnwNRQ#/registration</a>	Iron Bridge Resources	
<b>Community College Entitlement (E3) Cal Grant Overview</b>	6/7/24	10:00 AM	This webinar for community college financial aid staff provides an overview of the new Community College Entitlement award cycle, as well as the role community colleges have in verifying enrollment to release E3 awards from hold.	<a href="https://csac-ca.gov.zoom.us/webinar/register/WN_h_ZY_SOTKTSGNlIMVa6NvbA">https://csac-ca.gov.zoom.us/webinar/register/WN_h_ZY_SOTKTSGNlIMVa6NvbA</a>	California Student Aid Commission (CSAC)	
<b>ScholarNet Features and Functionality for Schools</b>	6/11/24	9:00 AM	ScholarNet is a proven, lender-neutral private student loan processing solution that automates loan certification and disbursement. Using a single platform, it instantly connects institutions with private student loan provider and their loan programs. With our outstanding service, many of our customers come for the technology – and stay for the people. Whether you're a new ScholarNet user, or you just need a refresher, this webinar will cover all the ScholarNet features and functionality a school may need to know.	<a href="https://events.teams.microsoft.com/event/4ded6d1f-2586-4754-bdb3-448965e9a5e2@5a5b9e61-20b2-4578-8f37-246881fa0d61">https://events.teams.microsoft.com/event/4ded6d1f-2586-4754-bdb3-448965e9a5e2@5a5b9e61-20b2-4578-8f37-246881fa0d61</a>	ScholarNet	Yes
<b>Let's Talk: Looking Forward to 2025-26?</b>	6/11/24	10:00 AM	Can you believe we survived the storm? Now, it's time to start thinking about 2025-26. Let's discuss how we are moving forward after weathering the storm	<a href="https://www.nasfaa.org/blueicon_letstalk_fafsa_simplification">https://www.nasfaa.org/blueicon_letstalk_fafsa_simplification</a>	Blue Icon Advisors (NASFAA)	

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<b>Identifying and Managing Workplace Stress</b>	6/11/24	12:00 PM	Stress is a part of life and there's no getting around it. It has become a common problem in the workplace and at home. Life without some challenges would be dull but too much stress can play havoc with your health. The key is to learn how to identify and manage it. This session will provide you with valuable strategies for managing stress, preventing burnout, and striking a balance.	<a href="https://www.attigo.com/identifying-and-managing-workplace-stress-june11">https://www.attigo.com/identifying-and-managing-workplace-stress-june11</a>	Attigo by Ascendium	
<b>Instant Feedback: How Pima Community College Transformed Student Support Across Campus With Ellucian's Virtual Advisor</b>	6/12/24	10:00 AM	Hear how Pima Community College transformed its student support services by implementing an AI-powered virtual assistant. Discover the game-changing potential of Ellucian solutions in our three-part webinar series focused on transforming your students' financial journey from enrollment to graduation. Explore the pivotal role of the College Cost Transparency Initiative, uncover how institutions leverage technology to empower students, and gain insights into overcoming the #1 barrier to enrollment and retention: financial uncertainty. Join us as we navigate these critical topics and equip your institution with the tools for success. Reserve your spot now!	<a href="https://learn.ellucian.com/elevate-student-enrollment-and-retention-with-ellucian-solutions/">https://learn.ellucian.com/elevate-student-enrollment-and-retention-with-ellucian-solutions/</a>	Ellucian	Yes
<b>Level Up Customer Service</b>	6/12/24	11:00 AM	Create positive impressions by understanding the importance of customer service and improving skills to deal with difficult scenarios. Learn ways to improve service delivery beyond just "what's expected" so that your customer walks away feeling like they not only had an exceptional experience, but a memorable one.	<a href="https://citizensbank.webex.com/webappng/sites/citizensbank/webinar/webinarSeries/register?loc21b497ce9437898479b058a2e6268">https://citizensbank.webex.com/webappng/sites/citizensbank/webinar/webinarSeries/register?loc21b497ce9437898479b058a2e6268</a>	Citizens Bank	
<b>Let's Talk: Mastering Professional Judgment</b>	6/13/24	9:00 AM	Let's talk about effectively communicating professional judgment opportunities and processing strategies to manage volume and assist students.	<a href="https://www.nasfaa.org/blueicon_lets_talk">https://www.nasfaa.org/blueicon_lets_talk</a>	Blue Icon Advisors (NASFAA)	
<b>Constructing a Culture of Teamwork</b>	6/13/24	9:00 AM	Functioning teams are essential for workplace success. When all parts are working in tandem, staff is more efficient, customer service is strengthened, and everyone is happier. However, teamwork doesn't always happen organically and there are many obstacles that may limit the team's growth. Effective training can enhance the contributions of individual team members to reach their full potential. Join this session for insights on improving collaborative skills and ways to create a culture of teamwork.	<a href="https://www.attigo.com/constructing-a-culture-of-teamwork-june13">https://www.attigo.com/constructing-a-culture-of-teamwork-june13</a>	Attigo by Ascendium	
<b>Dream Act Service Incentive Grant (DSIG) Overview</b>	6/20/24	11:00 AM	This informational webinar for high school staff and college Financial Aid Office staff provides an overview of the Dream Act Service Incentive Grant (DSIG) that allows certain Cal Grant recipients who filed the California Dream Act Application (CADAA) to earn money for completing 300 hours of volunteer/community service. Attendees will learn about the student process for applying to the DSIG program; qualification criteria for participating organizations; and how the program is administered by CSAC.	<a href="https://csac-ca.gov.zoom.us/join/914937153795957?pwd=SaZcQStXSRiH-0XXTnwNRO#registration">https://csac-ca.gov.zoom.us/join/914937153795957?pwd=SaZcQStXSRiH-0XXTnwNRO#registration</a>	California Student Aid Commission (CSAC)	
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<b>Changing How You Look at Change</b>	6/25/24	9:00 AM	You know the saying—most people resist change. While this statement is accurate, it does not tell the full story. How well staff embrace and adapt to change depends on the approach. It begins with getting everyone on board to change how they look at change. Without it, there is no growth. Without growth, there is no progress. Change requires communication, collaboration, and commitment. These are the main ingredients of the change process. Join us to gain valuable insights and learn effective ways for managing change. Whether you're staff or leadership, this session will impact your approach.	<a href="https://www.attigo.com/changing-how-you-look-at-change-june25">https://www.attigo.com/changing-how-you-look-at-change-june25</a>	Attigo by Ascendium	
<b>Cal Grant 101</b>	6/25/24	2:00 PM	This webinar is for anyone seeking more information about the Cal Grant program, and provides an overview of Cal Grants A, B and C; including newer programs such as the Community College Entitlement grant, Foster Youth Access Award, Students with Dependents, and the CA Dream Act Service Incentive Grant. Cal Grant eligibility requirements, AB 540 criteria, and the WebGrants 4 Students portal will also be introduced.	<a href="https://csac-ca.gov.zoom.us/join/914937153795957?pwd=SaZcQStXSRiH-0XXTnwNRO#registration">https://csac-ca.gov.zoom.us/join/914937153795957?pwd=SaZcQStXSRiH-0XXTnwNRO#registration</a>	California Student Aid Commission (CSAC)	

Planning ahead for aging adults	6/26/24	10:00 AM	It's never too early to begin making difficult decisions that we will all be faced with at some point in our lives. We will dive into a brief overview of benefits, then an overview of documents to have in place before retirement.	<a href="https://www.ecmc.org/schools/training.html">https://www.ecmc.org/schools/training.html</a>	ECMC	
Discussing Financial Aid Trends: Expert Panel Roundtable Discussion	6/26/24	11:00 AM	As we continue to navigate the 2024-2025 academic year and prepare for 2025-2026, we are facing some of the most significant changes our industry has ever seen. Let's seize this opportunity to share our knowledge and insights with one another! Join us and our expert panelists as we delve into current and emerging themes in Financial Aid. Topics will include adapting to the new reject codes, determining eligibility for homeless youth, training solutions for Financial Aid professionals with regard to the new SAI and Pell calculations, and much more.	<a href="https://www.collegeaidservices.net/webinars/">https://www.collegeaidservices.net/webinars/</a>	College Aid Services	
Student Loan Update 2024	6/26/24	11:00 AM	This session is designed to provide current updates for team members to reduce borrower confusion in the ever-changing student loan landscape. In this session financial aid administrators will gain a better understanding of Federal and Private loan repayment options, consolidation considerations, Public Service Loan Forgiveness eligibility and how to prevent students from loan scams.	<a href="https://citizensbank.webex.com/webappng/sites/citizensbank/webinar/webinarSeries/register?ooc21b497ce9437898479b058a3e6368">https://citizensbank.webex.com/webappng/sites/citizensbank/webinar/webinarSeries/register?ooc21b497ce9437898479b058a3e6368</a>	Citizens Bank	
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Streamline Your IPEDS Reporting with Upload Files	6/27/24	11:00 AM	Does your office still hand-enter data for IPEDS submission? As you already know, the process is time-consuming and can be error-prone. Save time and increase accuracy by learning how to create and use a reproducible upload file that can easily be submitted and reviewed within the IPEDS keyholder portal. Learn how setting up your data for this process can help you create usable "master files" for other, non-IPEDS analyses. We'll explore documentation and resources that can help with data & file preparation, especially for year-to-year survey changes, and see just how easy it can be to import and update your submission. The lessons from this webinar are technology-agnostic, but some take-home resources for implementation in R will be provided.	<a href="https://www.airweb.org/collaborate-learn/calendar/2024/06/27/event/streamline-your-ipeds-reporting-with-upload-files">https://www.airweb.org/collaborate-learn/calendar/2024/06/27/event/streamline-your-ipeds-reporting-with-upload-files</a>	Association for Institutional Research (AIR)	