

Financial Aid Administrator Online Training

2026 March



This Information has been compiled by CASFAA (California Association of Student Financial Aid Administrators)

Title	Date	Time - PST	Description	Registration Link	Provider	Business Solutions
FASTChoice Features and Functionality for Schools	3/3/26	12:00 PM	Whether you are interested in learning about FASTChoice, a new user, or you just need a refresher, this webinar will cover all the FASTChoice features and functionality you need to know.	https://events.teams.microsoft.com/event/1ff0a5b4-ff3d-4a8d-af3b-a1a9e878c3ce@5a5b9e61-20b2-4578-8f37-246881fa0d61	ScholarNet	Yes
Portfolio Navigator – Default Management Features and Functionality	3/4/26	9:00 AM	Portfolio Navigator – our free federal delinquency and default management resource is back by popular demand – our customers asked, and we’ve delivered. Portfolio Navigator is free to our ScholarNet customers. If you are not already familiar with Portfolio Navigator, join us to learn how easy it is to use. In as little as an hour a month, you can create emails and letters to be sent to borrowers past due on their Direct Loan payments. Join us for a short overview and how to get started.	https://events.teams.microsoft.com/event/6fcb2cff-8e4c-4075-8afe-86c923e61e67@5a5b9e61-20b2-4578-8f37-246881fa0d61	ScholarNet	Yes
New to Financial Aid? What you Need to Know	3/4/26	11:00 AM	There is A LOT to learn as a financial aid administrator and with constantly changing rules and regulations, it’s important to know where to go for the latest information. There is an abundance of training materials and resources available to you and in this session, we will share a list of tools to help you succeed on the job. You don’t have to HAVE all the answers, but you do need to know where to find them!	Citizens Sessions	Citizens Bank	
Buy Now, Pay Later - What to know	3/4/26	11:00 AM	Buy Now, Pay Later (BNPL) programs are quickly becoming popular payment options. These models enable consumers to acquire products or services right away and postpone payment, typically spreading the cost over several interest-free installments.	https://www.ecmc.org/schools/training	ECMC	
Five Ways Student Loans Impact Credit	3/5/26	12:00 PM	When your students borrow federal loans, do they understand the impact it will have on their credit reports? Unfortunately, many students don’t—but they should. The actions taken on their loans will determine whether they’ll have a favorable or adverse credit history. Join us as we have identified the five ways federal student loans impact credit and what borrowers can do to build a good credit history.	https://www.attigo.com/five-ways-student-loans-impact-credit-march05	Attigo by Ascendium	
Cal Grant 101	3/6/26	1:00 PM	This webinar is for anyone seeking more information about the Cal Grant program, and provides an overview of Cal Grants A, B and C; including newer programs such as the Community College Entitlement grant, Foster Youth Access Award, Students with Dependents, and the CA Dream Act Service Incentive Grant. Cal Grant program overview and eligibility requirements will be introduced.	https://csac-ca.gov.zoom.us/webinar/register/WN_zTS1z7xSSGm1Ja15gDxw	California Student Aid Commission (CSAC)	
ScholarNet Features and Functionality for Schools	3/10/26	9:00 AM	Whether you’re interested in a new processing option and learning about ScholarNet, a new user, or you just need a refresher, this webinar will cover all the ScholarNet features and functionality a school may need to know. We’re here to ensure schools are set up to manage their private loan applications, as well as keep certifications and disbursements on track.	https://myscholar.net/webinars/scholarnet-features-and-functionality-for-schools-3-10-26/	ScholarNet	Yes
Handling Unpleasant Conversations	3/10/26	12:00 PM	Whether you’re dealing with an aggrieved customer, a challenging colleague, or a distressed employee, there are times when conversations may not be pleasant. Handling them involves more than keeping a smile and maintaining a good attitude—it requires the use of strategies and practice. During this interactive session, we’ll share proven techniques to help you prevent and manage unpleasant discussions.	https://www.attigo.com/handling-unpleasant-conversations-march10	Attigo by Ascendium	
NEW! CA Community College Bachelor Degree Programs (BDP) Overview	3/10/26	9:30 AM	Attendees will learn how to move students from the CCC roster to the BDP roster, with special emphasis on disbursing E3 awards prior to reporting a school change. In addition, steps for processing E2 Transfer Entitlement and Middle Class Scholarship (MCS) will be explained. Finally, payment scenarios explain how to report upper division vs. lower division disbursements.	https://csac-ca.gov.zoom.us/webinar/register/WN_JMBjkhWbTA6YlxU4dn5gqg	California Student Aid Commission (CSAC)	
Resolving Conflict in the Workplace	3/12/26	9:00 AM	Various personalities, communication styles, and cultural differences are just a few factors that can contribute to conflict in the workplace. Sometimes, we must adjust our sails to change the circumstances and find harmony. With the use of effective conflict resolution techniques, barriers can be broken to find a solution that works for everyone. Join us to discover ways for resolving conflict that will produce positive outcomes.	https://www.attigo.com/resolving-conflict-in-the-workplace-march12	Attigo by Ascendium	
Portfolio Navigator – Default Management Features and Functionality	3/12/26	11:00 AM	Portfolio Navigator – our free federal delinquency and default management resource is back by popular demand – our customers asked, and we’ve delivered. Portfolio Navigator is free to our ScholarNet customers. If you are not already familiar with Portfolio Navigator, join us to learn how easy it is to use. In as little as an hour a month, you can create emails and letters to be sent to borrowers past due on their Direct Loan payments. Join us for a short overview and how to get started.	https://events.teams.microsoft.com/event/1a216cc9d-96a2-4517-866c-d0d582c895d@5a5b9e61-20b2-4578-8f37-246881fa0d61	ScholarNet	Yes
CSAC All-In and Ready Webinar Series	3/12/26	9:00 AM	CSAC is proud to host monthly webinars to share expertise and best practices on financial aid applications completion and meet the goals of the CSAC Student Success Blueprint. Hear the latest federal and state updates on financial aid, learn about CSAC’s tools and resources, listen to experts and partners in the field, and address state emergencies around urgent access and success barriers.	https://csac-ca.gov.zoom.us/webinar/register/WN_B4TXXoiJRHCu3C7fkAmgAw#registration	California Student Aid Commission (CSAC)	
Portfolio Navigator – Default Management Features and Functionality	3/17/26	9:00 AM	Portfolio Navigator – our free federal delinquency and default management resource is back by popular demand – our customers asked, and we’ve delivered. Portfolio Navigator is free to our ScholarNet customers. If you are not already familiar with Portfolio Navigator, join us to learn how easy it is to use. In as little as an hour a month, you can create emails and letters to be sent to borrowers past due on their Direct Loan payments. Join us for a short overview and how to get started.	https://events.teams.microsoft.com/event/b803feab-431d-4c40-8f5f-f3019f953c84@5a5b9e61-20b2-4578-8f37-246881fa0d61	ScholarNet	Yes

FASTChoice Features and Functionality for Schools	3/17/26	9:00 AM	Whether you are interested in learning about FASTChoice, a new user, or you just need a refresher, this webinar will cover all the FASTChoice features and functionality you need to know.	https://events.teams.microsoft.com/event/e343ebeg-76b5-4c64-b5a8-7d7c73ffe00d@5a5b9e61-20b2-4578-8f37-2468831fa0d61	ScholarNet	Yes
Thinking Outside the Box - Turning Challenges into Opportunity	3/18/26	11:00 AM	Creative problem solving is a way of using your creativity to develop new ideas and solutions to problems. The process is based on separating divergent and convergent thinking styles, so that you can focus your mind on creating during the first stage, and then evaluating during the second stage. With Creative Problem Solving, we are purposely leaving the comfort of been there, done that in our thinking that has been a roadblock to the best solutions. We'll learn how the mental process of searching for an original and previously unknown solution to a problem can lead to more effective decisions and better results.	Citizens Sessions	Citizens Bank	
Budget Basics	3/18/26	11:00 AM	Budgeting skills are vital to our financial health. There are hundreds of presentations on the importance and benefits of budgeting; yet practical, easy-to-follow instructions are hard to find. This webinar will guide you step by step on how to create a realistic, manageable budget.	https://www.ecmc.org/schools/training	ECMC	
Let's Talk: Staffing Alternatives and Changes. How to Survive	3/19/26	9:00 AM	Let's talk about staff retention and succession planning.	https://www.nasfaa.org/blueicon_lets_talk	Blue Icon Advisors (NASFAA)	
Last webinar before year-end! Dream Act Service Incentive Grant (DSIG) Overview	3/19/26	2:00 PM	The 2025-26 DSIG application window is open and students still have time before year-end to volunteer and earn \$4,500! This informational webinar provides an overview of the Dream Act Service Incentive Grant (DSIG), which allows eligible Cal Grant awardees who filed the California Dream Act Application to earn financial aid money for completing volunteer/community service. Attendees will learn about the student process for applying to the DSIG program; qualification criteria for participating organizations; and how the program is administered by CSAC.	https://csac-ca.gov.zoom.us/webinar/register/WN_12-rra5BRIQ-V2HakGV4Dw	California Student Aid Commission (CSAC)	
ScholarShare 529	3/25/26	12:00 PM	529 in 20min: Your Power Lunch Guide to ScholarShare 529	https://ttaa.zoom.us/webinar/register/WN_nbzQUuTLRd5dsRao65U_Lg#/registration	ScholarShare Investment Board	
Middle Class Scholarship 2.0 Overview	3/25/26	9:00 AM	This webinar is intended for financial aid staff at California public universities and community colleges that offer bachelor programs. Attendees will receive basic information and training on Middle Class Scholarship 2.0, including roster payment reporting and corrections, the recertify process, and a summary of available reports.	https://csac-ca.gov.zoom.us/webinar/register/WN_G8vKStXGTQqKQ11CTEy-Q	California Student Aid Commission (CSAC)	
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CalKIDS Scholarships-What are they?	3/26/26	11:00 AM	CalKIDS is a California state program that automatically creates scholarship accounts for children and families to prepare for college or career training after high school.	https://uso2web.zoom.us/webinar/register/WN_roJzpgDsScCEgthqFnYxXA#/registration	ScholarShare Investment Board	
Tactics for Effective Collaboration from Boomers to Zoomers	3/31/26	9:00 AM	Explore the unique values, experiences, and communication styles of each generation—from Boomers to Zoomers. While workers from different generations hold shared values that unite them together, differences can cause friction. During this session, we'll examine the historical events that shaped these groups, highlighting how technology, societal norms, and economic shifts influence their perspectives. Join us to learn strategies for bridging gaps and facilitating intergenerational collaboration.	https://www.attigo.com/tactics-for-effective-collaboration-from-boomers-to-zoomers-march31	Attigo by Ascendium	