

Financial Aid Administrator Online Training

2023

MAY

This Information has been compiled by CASFAA (California Association of Student Financial Aid Administrators)

Title	Date	Time - PST	Description	Registration Link	Provider	Business Solutions
Beyond Exit Counseling: Decoding the Fine Print for Students	4/11/23	10:30 AM	To say that student loan repayment has seen a lot of changes this year is an understatement! It's a lot to digest for fin aid pros, let alone graduating students or those who are preparing to finally enter repayment after a nearly three-year hiatus. Inceptia can help by providing expert guidance and plain language info to decode student loan repayment. In this student-centered session, we will cover what you absolutely need to know about repayment including 1) newly announced extension to the payment pause 2) changes to loan repayment plans and forgiveness options 3) how to save time and money throughout the life of loan repayment 4) how to choose a repayment plan that fits individual lifestyles and income 5) how to avoid default and delinquency. This free webinar is a great way for students and staff to hear exit counseling concepts and have questions answered by an expert.	https://register.gotowebinar.com/register/7887403165183122783?source=Inceptia.org	Inceptia	
The Power of Negative Thinking: Building Financial Empathy by Embracing the Suck	4/26/23	10:00 AM	As financial educators, we know the link between emotions and money, and often have to play the role of unofficial therapist; hey, there's a reason behavioral therapy is a thing! As such, we may use positive tactics to encourage and motivate those we serve. But what if this approach is doing more harm than good? What if we could deepen our conversations by embracing the suck, while also helping others better understand how to achieve and maintain happiness as part of holistic financial wellness? Inceptia continues our behavioral science dive with a new look at how to be happy – but also, why being happy is not always the right response in building financial health. In this session, we'll talk through the benefits of feeling ALL the feels and how to find peace and balance through: Applying behavioral science theory to maximize happiness Learning to identify toxic positivity – and just say no!	https://register.gotowebinar.com/register/6253183639666267484?source=inceptia.org	Inceptia	
Strategies to Strengthen Your Team through Staff Engagement	5/2/23	9:00 AM	Happy employees have been shown to be up to 20 percent more effective in the workplace than unhappy employees. To give their best each day, staff need to believe in the organization's mission and goals and feel proud to be a contributing factor to its success. Join this informative session as we discuss the ways in which employee retention, organizational growth, and office morale are all linked to employee engagement. Your people are your greatest asset.	https://www.attigo.com/smart-sessions-0-0-0	Attigo by Ascendium	
Cal Grant Payment Codes & Scenarios	5/3/23	10:30 AM	This webinar explains the different payment codes, as well as some common, and not-so-common disbursement scenarios that institutions may encounter. Newer financial aid staff who assist with payments and those would like a refresher should attend this webinar.	https://csac-ca.gov.zoom.us/webinar/register/WN_MKYhX6oIQ6_iNkQhAbfq	CSAC	
Level Up Your Customer Service	5/3/23	11:00 AM	Create positive impressions by understanding the importance of customer service and improving skills to deal with difficult scenarios.	https://citizensbank.webex.com/citizensbank/onstage/g.php?PRID=ee016a2b049672e2f393720a8fac4817	Citizens Bank	

Student Loan Update	5/4/23	1:00 PM	This talk provides an update about student loans, including student loan forgiveness, the restart of repayment, the new REPAYE plan and Fresh Start. It provides the context for current developments and reviews where we are now.	https://us06web.zoom.us/webinar/register/WN_dRQ_W6ENTEQuHvLhOgqDNA	CASFAA	
Inflation Proofing your budget	5/10/23	10:00 AM	Periods of rising prices can be unpredictable, and there's no way to accurately measure how high inflation might climb or how long it will last. In tough economic times, rapidly increasing prices can put financial strain on even the most finely tuned budget. Join us to learn steps to take to protect your family from inflation's impacts.	https://www.ecmc.org/schools/training.html	ECMC	
Guide for New Financial Aid Professionals	5/10/23	11:00 AM	Learn the tools and resources to utilize in your day-to-day functions as a Financial Aid Administrator.	https://citizensbank.webex.com/citizensbank/onstage/g.php?PRID=ee016a2b049672e2f393720a8fac4812	Citizens Bank	
Ease the Greatest Barrier to GenZ Enrollement	5/10/23	11:00 AM	Connect students with the funding they need and qualify for with ScholarshipUniverse, your one-stop shop for vetted, verified, and matched scholarship opportunities.	https://www.ellucian.com/build-foundation-for-student-financial-success	Ellucian	Business Solution
Living in the Moment with Mindfulness	5/11/23	9:00 AM	In this busy world, it's common to feel pulled in multiple directions. Overbooked calendars and constant distractions can leave you tired and stressed. While you may not be able to change your workload, you can change how you approach each day so that you're living in the moment and generating energy—not expending it. Join us to learn how to implement mindfulness strategies into your daily routine.	https://www.attigo.com/smart-sessions-0-0-0	Attigo by Ascendium	
Programs for Foster Youth	5/12/23	10:00 AM	This presentation for high school and college staff, as well as community advocates begins with an overview of the Commission's financial aid programs for foster youth: Foster Youth Access Award, Cal Grant B for Foster Youth, and the Chafee Grant. The second half of the presentation shows College WebGrants users how to report term-level vs. annual-level eligibility on the roster, and how to reconcile payments.	https://csac-ca.gov.zoom.us/webinar/register/WN_5WKM13--RNiih7tmvKXcug	CSAC	
Handling Unpleasant Conversations	5/16/23	12:00 PM	Whether you're dealing with an aggrieved customer, a challenging colleague, or a distressed employee, there are times when conversations may not be pleasant. Handling them involves more than keeping a smile and maintaining a good attitude—it requires the use of strategies and practice. During this interactive session, we'll share proven techniques to help you prevent and manage unpleasant discussions.	https://www.attigo.com/smart-sessions-0-0-0	Attigo by Ascendium	
Five Dysfunctions of a Team	5/17/23	11:00 AM	Achieve team success by understanding the causes of organizational politics and avoiding its pitfalls.	https://citizensbank.webex.com/citizensbank/onstage/g.php?PRID=ee016a2b049672e2f393720a8fac4812	Citizens Bank	
Transfer Entitlement Cal Grant Program	5/17/23	2:00 PM	This webinar for college financial aid administrators discusses eligibility requirements of the Transfer Entitlement Cal Grant, including the awarding process, transfer scenarios, and how to identify and clear AB 840 verification flags in WebGrants.	https://csac-ca.gov.zoom.us/webinar/register/WN_mhKPNuXSemu8Mae-N1cIA	CSAC	
Let's Talk: Preparing for an Announced Federal Program Review	5/18/23	11:00 AM	Let's talk about how to prepare when you get the call for a federal program review.	https://www.nasfaa.org/blueicon_lets_talk	Blue Icon Advisors (NASFAA)	

Cal Grant 101	5/22/23	2:00 PM	This webinar provides a general overview of the various Cal Grant program types: A, B and C; including newer programs such as the Cal Grant B expansion for Foster Youth, Foster Youth Access Award, Students with Dependents, and Dreamer Service Incentive Grant. General eligibility requirements, AB 540 criteria, and the WebGrants 4 Students portal will also be introduced.	https://csac-ca.gov.zoom.us/webinar/register/WN_zF0Wax3uQWGVtTbTk11YAxg	CSAC	
How to prevent identity theft	5/24/23	10:00 AM	Every time we use our personal information to access bank accounts, browse social media and engage in other activities that require a password, we expose our private data to potential identity theft. Even through our best efforts to protect our data, it's not completely secure. This webinar will look at some of the latest schemes to access your data and ways we can protect ourselves to minimize identity theft.	https://www.ecmc.org/schools/training.html	ECMC	
Understanding Credit and Private Student Loan Underwriting	5/24/23	11:00 AM	Do you wonder what goes on behind the scenes when a student applies for a private student loan? Would you feel more empowered to discuss these loan options if you knew what is required in order to get approved? This session will dive into credit reports, credit scores and all the other elements that make up loan underwriting.	https://citizensbank.webex.com/citizensbank/onstage/g.php?PRID=ee016a2b049672e2f393720a8fac4812	Citizens Bank	
Five Ways Student Loans Impact Credit	5/24/23	12:00 PM	When your students borrow federal loans, do they understand the impact it will have on their credit reports? Unfortunately, many students don't—but they should. The actions taken on their loans will determine whether they'll have a favorable or adverse credit history. Join us as we have identified the five ways federal student loans impact credit and what borrowers can do to build a good credit report.	https://www.attigo.com/smart-sessions-0-0-0	Attigo by Ascendium	
Secrets to Winning Scholarships	5/24/23	1:00 PM	This talk covers everything students and financial aid administrators need to know about applying for and winning undergraduate scholarships. After reviewing common scholarship myths, it discusses who wins scholarships, the odds of winning a scholarship, how to search for scholarships, how to apply for scholarships, and how to win more scholarships. The talk warns about the pitfalls and dangers that students face, such as scholarship scams, scholarship displacement, and the taxability of scholarships.	https://us06web.zoom.us/webinar/register/WN_AJzga37ZT2yLPH01LOwPmA	CASFAA	
Atomic Habits; Breaking Bad and Building New	5/31/23	11:00 AM	Learn to break bad behaviors and create better ones by understanding the 4 laws to create positive changes in your everyday life.	https://citizensbank.webex.com/citizensbank/onstage/g.php?PRID=ee016a2b049672e2f393720a8fac4812	Citizens Bank	