

# Financial Aid Administrator Online Training

## 2026 May



This Information has been compiled by CASFAA (California Association of Student Financial Aid Administrators)

Title	Date	Time - PST	Description	Registration Link	Provider	Business Solutions
The Iron Bridge Resources Annual Spring Webinar: A Look forward to the 2025 Tax Returns and Tax Code, and a Look Back at This Year's Most Challenging Training Topics	5/5/26	8:00 AM	The webinar will begin with a look at the 2025 tax year (the base year for 2027-2028). There have been some changes to 2025's Form 1040 that financial aid administrators will want to understand before they begin collecting 2025 tax returns – especially if they will be used as documentation for income adjustment professional judgments during the 2026-2027 academic year. And Robert will look at the new tax exemptions created by the OBBBA and implemented in 2025 (the deductions for tip income, overtime, car loan interest, and taxpayers over 65), with a focus on how these new deductions may change financial aid outcomes. Robert will look at the changes the Department made to the draft 2027-2028 FAFSA, and what we may be able to glean about changes coming for the 2027-2028 aid year from these changes. Robert will look at some of the topics that came up most frequently in his tax trainings this fall, to address, or readdress, areas of confusion or disagreement.	<a href="#">Iron Bridge Webinar</a>	Iron Bridge Resources	
FASTChoice Features and Functionality for Schools	5/5/26	9:00 AM	Whether you are interested in learning about FASTChoice, a new user, or you just need a refresher, this webinar will cover all the FASTChoice features and functionality you need to know.	<a href="https://events.teams.microsoft.com/event/84dde36c-e036-41ca-bb2f-016baeb086c1@5a5b9e61-20b2-4578-8f37-246881fa0d61">https://events.teams.microsoft.com/event/84dde36c-e036-41ca-bb2f-016baeb086c1@5a5b9e61-20b2-4578-8f37-246881fa0d61</a>	ScholarNet	Yes
ScholarNet Features and Functionality for Schools	5/5/26	11:00 AM	Whether you're interested in a new processing option and learning about ScholarNet, a new user, or you just need a refresher, this webinar will cover all the ScholarNet features and functionality a school may need to know. We're here to ensure schools are set up to manage their private loan applications, as well as keep certifications and disbursements on track.	<a href="https://events.teams.microsoft.com/event/08ac95d5-2ce4-4918-9ddd-44ec1b31996e@5a5b9e61-20b2-4578-8f37-246881fa0d61">https://events.teams.microsoft.com/event/08ac95d5-2ce4-4918-9ddd-44ec1b31996e@5a5b9e61-20b2-4578-8f37-246881fa0d61</a>	ScholarNet	Yes
Community College Entitlement (E3) Cal Grant	5/5/26	1:30 PM	This webinar for college financial aid administrators explains how Education Level (EL) is tied to Cal Grant lifetime eligibility, & provides methods to identify and verify students who are flagged for EL Verification.	<a href="https://csac.ca.gov/zoom.us/webinar/register/WN_oJ2WAYk7QEIxfwITzmYEQ">https://csac.ca.gov/zoom.us/webinar/register/WN_oJ2WAYk7QEIxfwITzmYEQ</a>	CSAC (California Student Aid Commission)	
Portfolio Navigator – Default Management Features and Functionality	5/7/26	9:00 AM	Portfolio Navigator – our free federal delinquency and default management resource is back by popular demand – our customers asked, and we've delivered. Portfolio Navigator is free to our ScholarNet customers. If you are not already familiar with Portfolio Navigator, join us to learn how easy it is to use. In as little as an hour a month, you can create emails and letters to be sent to borrowers past due on their Direct Loan payments. Join us for a short overview and how to get started.	<a href="https://events.teams.microsoft.com/event/d008cd25-b4cd-404a-8373-c4ccidd37441@5a5b9e61-20b2-4578-8f37-246881fa0d61">https://events.teams.microsoft.com/event/d008cd25-b4cd-404a-8373-c4ccidd37441@5a5b9e61-20b2-4578-8f37-246881fa0d61</a>	ScholarNet	Yes
The Art of Feedback for Continuous Growth	5/7/26	9:00 AM	Effective feedback is essential for growth and improvement—yet people may be uncomfortable with giving and receiving feedback as it's often perceived as criticism. Feedback requires good communication skills, an ability to understand different perspectives, and the willingness to share empathetically, as well as receive it with an open mind. Join us for powerful strategies for both giving and receiving feedback in the workplace.	<a href="https://www.attigo.com/the-art-of-feedback-for-continuous-growth-may07">https://www.attigo.com/the-art-of-feedback-for-continuous-growth-may07</a>	Attigo by Ascendium	
The Iron Bridge Resources Annual Spring Webinar: A Look forward to the 2025 Tax Returns and Tax Code, and a Look Back at This Year's Most Challenging Training Topics	5/7/26	1:00 PM	The webinar will begin with a look at the 2025 tax year (the base year for 2027-2028). There have been some changes to 2025's Form 1040 that financial aid administrators will want to understand before they begin collecting 2025 tax returns – especially if they will be used as documentation for income adjustment professional judgments during the 2026-2027 academic year. And Robert will look at the new tax exemptions created by the OBBBA and implemented in 2025 (the deductions for tip income, overtime, car loan interest, and taxpayers over 65), with a focus on how these new deductions may change financial aid outcomes. Robert will look at the changes the Department made to the draft 2027-2028 FAFSA, and what we may be able to glean about changes coming for the 2027-2028 aid year from these changes. Robert will look at some of the topics that came up most frequently in his tax trainings this fall, to address, or readdress, areas of confusion or disagreement.	<a href="#">Iron Bridge Webinar</a>	Iron Bridge Resources	
Pursuing Debt Relief Through Public Service Loan Forgiveness	5/11/26	9:00 AM	It's estimated that one in four Americans is employed in the public service sector, yet many are unaware that their work may qualify them for Public Service Loan Forgiveness. Some don't understand the steps to achieve loan forgiveness, and far too many encounter obstacles along the way that have hindered their progress. The key to receiving this benefit is understanding the program requirements and staying current on changes, which is no easy feat. During this session, we'll share how to qualify and pursue debt relief through Public Service Loan Forgiveness.	<a href="https://www.attigo.com/pursuing-debt-relief-through-public-service-loan-forgiveness-may05">https://www.attigo.com/pursuing-debt-relief-through-public-service-loan-forgiveness-may05</a>	Attigo by Ascendium	
TEACH Grant Processing: Expanding Opportunities for Future Teachers	5/11/26	10:00 AM	With the steady decline of funding for teachers, institutions are finding themselves reconsidering their stance on the TEACH Grant. What once was a grant shrouded in risk and concern is now a great opportunity for funding and motivating future educators. At this webinar, we'll start with a TEACH overview to provide context and common language, then we will review eligibility requirements to demonstrate the flexibility campuses have to administer the TEACH grant, and finally we'll do a walk through to ensure we all understand the information we are providing when creating a TEACH Grant offer in COD. This webinar is perfect for those considering implementing or expanding the grant on their campus and for financial aid administrators who just want to check their own knowledge. If there's time, we'll share with one another how our campuses have been promoting the TEACH grant and what successes (or failures) we've experienced along the way. This webinar is FREE to CASFAA members!	<a href="https://uso6web.zoom.us/webinar/register/WN_qR8b9oQ4QM6QBSHfxZKshQ#registration">https://uso6web.zoom.us/webinar/register/WN_qR8b9oQ4QM6QBSHfxZKshQ#registration</a>	CASFAA	

Enhancing Your Emotional Intelligence	5/12/26	12:00 PM	Are you able to recognize your emotions? How well do control impulses and adapt to changes? These questions can gauge your level of emotional intelligence (EI), which is the ability to understand and manage your emotions and those around you. Join us to learn ways to enhance your EI skills and how they can be used to strengthen connections, manage conflict, and improve decision-making.	<a href="https://www.attigo.com/enhancing-your-emotional-intelligence-may12">https://www.attigo.com/enhancing-your-emotional-intelligence-may12</a>	Attigo by Ascendium	
Special Session on Citizens: Everything You Need to Know About Citizens Student Loan Products and Services	5/13/26	9:00 AM	Join us in this special session as we walk through Citizens' student loan products and services and discuss what the elimination of GradPLUS loans and changes to Parent PLUS loans mean for students and families.	<a href="#">Citizens Sessions</a>	Citizens Bank	Yes
Cal Grant 101	5/13/26	9:30 AM	This webinar is for anyone seeking more information about the Cal Grant program, and provides an overview of Cal Grants A, B and C; including newer programs such as the Community College Entitlement grant, Foster Youth Access Award, Students with Dependents, and the CA Dream Act Service Incentive Grant. Cal Grant program overview and eligibility requirements will be introduced.	<a href="https://csac-ca.gov.zoom.us/webinar/register/WN_7Jd-mLoUSb58spEPJ_Y3cA">https://csac-ca.gov.zoom.us/webinar/register/WN_7Jd-mLoUSb58spEPJ_Y3cA</a>	CSAC (California Student Aid Commission)	
The Iron Bridge Resources Annual Spring Webinar: A Look forward to the 2025 Tax Returns and Tax Code, and a Look Back at This Year's Most Challenging Training Topics	5/13/26	10:00 AM	The webinar will begin with a look at the 2025 tax year (the base year for 2027-2028). There have been some changes to 2025's Form 1040 that financial aid administrators will want to understand before they begin collecting 2025 tax returns – especially if they will be used as documentation for income adjustment professional judgments during the 2026-2027 academic year. And Robert will look at the new tax exemptions created by the OBBBA and implemented in 2025 (the deductions for tip income, overtime, car loan interest, and taxpayers over 65), with a focus on how these new deductions may change financial aid outcomes. Robert will look at the changes the Department made to the draft 2027-2028 FAFSA, and what we may be able to glean about changes coming for the 2027-2028 aid year from these changes. Robert will look at some of the topics that came up most frequently in his tax trainings this fall, to address, or readdress, areas of confusion or disagreement.	<a href="#">Iron Bridge Webinar</a>	Iron Bridge Resources	
Searching for Scholarships 101	5/13/26	10:00 AM	Scholarships are a great way to fund your education while minimizing the need for student loans. Every year, millions of scholarship dollars go unused simply because students think they don't qualify. The truth is that while many scholarships are merit or need based, many are based on interest. In this session we will give participants tips on how to organize and search for scholarships, how to write a winning essay and ways to avoid scams.	<a href="https://www.ecmc.org/schools/training">https://www.ecmc.org/schools/training</a>	ECMC	
Special Session on Citizens: Everything You Need to Know About Citizens Student Loan Products and Services	5/13/26	12:00 PM	Join us in this special session as we walk through Citizens' student loan products and services and discuss what the elimination of GradPLUS loans and changes to Parent PLUS loans mean for students and families.	<a href="#">Citizens Sessions</a>	Citizens Bank	Yes
Portfolio Navigator – Default Management Features and Functionality	5/14/26	9:00 AM	Portfolio Navigator – our free federal delinquency and default management resource is back by popular demand – our customers asked, and we've delivered. Portfolio Navigator is free to our ScholarNet customers. If you are not already familiar with Portfolio Navigator, join us to learn how easy it is to use. In as little as an hour a month, you can create emails and letters to be sent to borrowers past due on their Direct Loan payments. Join us for a short overview and how to get started.	<a href="https://events.teams.microsoft.com/event/c5e04b35-ab5d-4ac1-8d89-61711idd2c39@5a5b9e61-20b2-4578-8f37-246881fa0d61">https://events.teams.microsoft.com/event/c5e04b35-ab5d-4ac1-8d89-61711idd2c39@5a5b9e61-20b2-4578-8f37-246881fa0d61</a>	ScholarNet	Yes
Bridging the Gap: Collaboration Between Financial Aid and Student Accounts	5/15/26	11:00 AM	Both the Financial Aid and Student Accounts offices play essential roles in the student financial aid process, making strong collaboration between them critical.  Join us for an engaging discussion focused on core responsibilities and communication strategies that enhance coordination between these teams.  With perspectives from representatives in both areas, we'll explore key functions of each office and share best practices for working together to better support student success.	<a href="https://nam11.safelinks.protection.outlook.com?url=https%3A%2F%2Fwww.collegeaidservices.net%2Fwebinars%2F&amp;data=05%27Co2%27Cjerrick.L.Macadangdan9%0citizensbank.com%27C964of228079fa2eeef208dea235a167%27C9797bcf8071a759ff05e2c6d7f5d4d9%27C0%27C967C639126548426745087%27CUnknown%27CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWU5IlYiOiJwLjAuMDAwMCIslAilUjXaW4zMlIsikFOljoITWFpbClidUjjoyfQ%3D%27C967C967C%27C&amp;data=WWYQtpbYTO%2BZs9%2BWJ5u53xoN4e7HgP1v6HoCRCNrBPY%3D&amp;reserved=0">https://nam11.safelinks.protection.outlook.com?url=https%3A%2F%2Fwww.collegeaidservices.net%2Fwebinars%2F&amp;data=05%27Co2%27Cjerrick.L.Macadangdan9%0citizensbank.com%27C964of228079fa2eeef208dea235a167%27C9797bcf8071a759ff05e2c6d7f5d4d9%27C0%27C967C639126548426745087%27CUnknown%27CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWU5IlYiOiJwLjAuMDAwMCIslAilUjXaW4zMlIsikFOljoITWFpbClidUjjoyfQ%3D%27C967C967C%27C&amp;data=WWYQtpbYTO%2BZs9%2BWJ5u53xoN4e7HgP1v6HoCRCNrBPY%3D&amp;reserved=0</a>	College Aid Services	
Portfolio Navigator – Default Management Features and Functionality	5/18/26	11:00 AM	Portfolio Navigator – our free federal delinquency and default management resource is back by popular demand – our customers asked, and we've delivered. Portfolio Navigator is free to our ScholarNet customers. If you are not already familiar with Portfolio Navigator, join us to learn how easy it is to use. In as little as an hour a month, you can create emails and letters to be sent to borrowers past due on their Direct Loan payments. Join us for a short overview and how to get started.	<a href="https://events.teams.microsoft.com/event/ac34d4ad-4f51-4745-b84e-2d8ed4c959f6@5a5b9e61-20b2-4578-8f37-246881fa0d61">https://events.teams.microsoft.com/event/ac34d4ad-4f51-4745-b84e-2d8ed4c959f6@5a5b9e61-20b2-4578-8f37-246881fa0d61</a>	ScholarNet	Yes
FASTChoice Features and Functionality for Schools	5/19/26	9:00 AM	Whether you are interested in learning about FASTChoice, a new user, or you just need a refresher, this webinar will cover all the FASTChoice features and functionality you need to know.	<a href="https://events.teams.microsoft.com/event/504eef7b-4d6f-4efd-be94-0bc1b401bc75@5a5b9e61-20b2-4578-8f37-246881fa0d61">https://events.teams.microsoft.com/event/504eef7b-4d6f-4efd-be94-0bc1b401bc75@5a5b9e61-20b2-4578-8f37-246881fa0d61</a>	ScholarNet	Yes
Living in the Moment with Mindfulness	5/20/26	12:00 PM	In this busy world, it's common to feel pulled in multiple directions. Overbooked calendars and constant distractions can leave you tired and stressed. While you may not be able to change your workload, you can change how you approach each day so that you're living in the moment and generating energy—not expending it. Join us to learn how to implement mindfulness strategies into your daily routine.	<a href="https://www.attigo.com/living-in-the-moment-with-mindfulness-may20">https://www.attigo.com/living-in-the-moment-with-mindfulness-may20</a>	Attigo by Ascendium	
Let's Talk: Keeping Your Head Above Water, When Enough is Enough	5/21/26	9:00 AM	Let's talk about tools for self-care and maintaining morale for you and your staff when challenges remain constant.	<a href="https://www.nasfaa.org/blueicon_lets_talk">https://www.nasfaa.org/blueicon_lets_talk</a>	Blue Icon Advisors (NASFAA)	
ScholarNet Features and Functionality for Schools	5/21/26	12:00 PM	Whether you're interested in a new processing option and learning about ScholarNet, a new user, or you just need a refresher, this webinar will cover all the ScholarNet features and functionality a school may need to know. We're here to ensure schools are set up to manage their private loan applications, as well as keep certifications and disbursements on track.	<a href="https://events.teams.microsoft.com/event/6135139f-c543-4318-8a28-ed7a8e83bcde@5a5b9e61-20b2-4578-8f37-246881fa0d61">https://events.teams.microsoft.com/event/6135139f-c543-4318-8a28-ed7a8e83bcde@5a5b9e61-20b2-4578-8f37-246881fa0d61</a>	ScholarNet	Yes

<b>CG Renewal Simplification</b>	5/22/26	9:00 AM	In this one-hour webinar, we will provide detailed changes to the upcoming renewal process for the 2026-27 school year. CSAC will provide scenarios, and explain how these improvements will benefit both students and institutions.	<a href="https://csac-ca.gov.zoom.us/webinar/register/WN_kmSHCKXnRLqKjBzarJROVg">https://csac-ca.gov.zoom.us/webinar/register/WN_kmSHCKXnRLqKjBzarJROVg</a>	CSAC (California Student Aid Commission)	
<b>Lender Lists Best Practices</b>	5/27/26	11:00 AM	Learn about the different types of private loan lender lists and what is considered a PLA - Preferred Lender Arrangement. This session describes how to go about developing a list as well as some of the best practices that institutions are implementing. Learn how a list can benefit your students and families as well as your staff and institution.	<a href="#">Citizens Sessions</a>	Citizens Bank	
<b>Administering the Chafee Grant for Foster Youth</b>	5/28/26	2:00 PM	This webinar for college financial aid staff reviews the Chafee Grant awarding hierarchy, annual vs. term-level ineligibility, EFT payment processing, and how to reconcile payments.	<a href="https://csac-ca.gov.zoom.us/webinar/register/WN_GANjI6cQRCtRD_vKj-bCA">https://csac-ca.gov.zoom.us/webinar/register/WN_GANjI6cQRCtRD_vKj-bCA</a>	CSAC (California Student Aid Commission)	