

Financial Aid Administrator Online Training

2023

November



This Information has been compiled by
CASFAA (California Association of Student
Financial Aid Administrators)

Title	Date	Time - PST	Description	Registration Link	Provider	Business Solutions
Emotional Spending	11/1/23	10:00 AM	Spending money during a period of heightened emotions, like stress or sadness can lead us to make money decisions that may not be in our best interest. Often, we end up purchasing unneeded items we regret with debt that could be avoided. In this session, we will look at emotional spending, what may trigger it, and how to overcome it.	https://www.ecmc.org/schools/training.html	ECMC	
Lender List Best Practices	11/1/23	11:00 AM	Learn the process and best practices to create an RFI and leverage the value of a preferred lender list.	https://citizensbank.webex.com/webapp/g/sites/citizensbank/webinar/webinarSeries/register/00c21b497ce9437898479b058a3e6368	Citizens Bank	
FastChoice Features and Functionality for Schools	11/2/23	9:00 AM	FastChoice offers institutions the ability to provide students and parents a starting point to research and learn more about possible private loan options. Clear and consistent private loan information is made available to borrowers through a custom user-friendly website. Whether you are a new FASTChoice user, or you just need a refresher, this webinar will cover all the FASTChoice features and functionality you need to know.	https://events.teams.microsoft.com/event/t/c3ff25f0-1f17-47de-9ge7-731ac312046a@5a5b9e61-20b2-4578-8f37-246881fa0d61	ScholarNet	Business Solutions
StudentAid.gov Account Creation Process for Users Without an SSN	11/2/23	10:00 AM	Starting in the 2024–25 award year, each student and contributor must create their own StudentAid.gov account to complete the FAFSA form online. Join us for a preview of the new account creation process for users without a Social Security number (SSN), which will be available in December 2023. We will discuss changes to the user experience and provide a walkthrough of the knowledge-based identity verification process with TransUnion. The session will conclude with an opportunity to ask questions. Please note: This webinar is not designed to be a step-by-step guide for students and contributors. To access these opportunities, log into the FSA Training Center at fsatraining.ed.gov and select “Systems Training” from the black main menu bar.	https://fsatraining.ed.gov/	Federal Student Aid	
Teamwork Makes the Dreamwork: Cross-Unit Collaboration & Communication	11/2/23	10:30 AM	Who doesn't struggle with cross-departmental processes and communication? Our session presenters are going to share their teamwork and how that improved student success! Let's discuss the importance of communicating and collaborating across different institutional units!	https://www.wasfaa.org/virtual_fall_training_series.php	WASFAA	
Establishing a Repayment Solution with Cohort Catalyst®	11/2/23	12:00 PM	The student loan payment pause has ended and many borrowers will have questions and others may struggle to repay. Having a comprehensive plan for repayment success is more important now than ever. Cohort Catalyst is our repayment solution that helps borrowers through expert outreach and personalized counseling. Take a proactive approach in providing the support they need. Attend this session to learn how Cohort Catalyst can help borrowers achieve repayment success.	https://www.attigo.com/smart-sessions-o-o	Attigo by Ascendium	Business Solutions
Reports, Tools, & Customizing Your Roster	11/6/23	10:30 AM	This webinar for college financial aid administrators shows how to retrieve and use the most common reports: Accept/Reject, E2/EL Verifications, & Monthly Payment Activity. Attendees will also learn how to customize Cal Grant rosters to display specific indicators, such as foster youth, E2 verification flags, CA Dream Act applicants, unpaid competitive awardees, and more!	https://csac-ca.gov.zoom.us/join/wn_ftgn_w-PRDqPzKeVs8gQg	CSAC	
Let's Talk: Replacing EFC With SAI: IT and IR Are Your Two New Best Friends	11/7/23	10:00 AM	Where is EFC hiding on your campus? Let's explore methods and plans to update and/or revise EFC with the new SAI number. Share your thoughts and ideas on working with campus IT and Institutional Research departments.	https://www.nasfaa.org/blueicon_lets_talk	Blue Icon Advisors (NASFAA)	

Streamlining Student Success: Elevate Enrollment and Efficiency with the New StudentForms	11/7/23	10:00 AM	In today's fast-paced world, students and parents want accessible, convenient, and efficient processes. With StudentForms, you can meet these expectations head-on. Our innovative solution empowers students and their parents to access critical documents from any device, anytime, anywhere, mirroring the on-demand experiences they are accustomed to. Are you looking to revolutionize the way your institution manages essential documents, enhances student experiences, and boosts enrollment rates? Join us for an insightful webinar as we delve into the remarkable new capabilities of Ellucian's StudentForms solution.	https://lp.ellucian.com/webinar-studentforms-cs-reg.html	Ellucian	Business Solutions
FAFSA Application Update – Goodbye EFC and Hello SAI	11/7/23	11:00 AM	Financial aid administrators are invited to join us as we explore the upcoming changes in the 2024-25 Application Processing Cycle. Our knowledgeable presenters will provide the latest updates for the 2024-25 FAFSA and guide you through a tour of the FAFSA Prototype. Stay ahead of the curve and be ready for the upcoming changes.	https://uso6web.zoom.us/join/registr/WN_Gmco6jbQDWdHcVKZFvAFQ#/registration	College Aid Services	
Self-Discovery for Career Planning	11/7/23	1:00 PM	Are you a financial aid professional who is unsure of your next professional move? We will discuss ways to explore your own strengths and skills for either a promotion within your department or other roles on campus that might be a good fit. We will also share resources for Career Exploration.	https://www.wasfaa.org/virtual_fall_training_series.php	WASFAA	
SAP Essentials	11/8/23	10:00 AM	Schools must assess whether students are making Satisfactory Academic Progress (SAP). This webinar is for clock- and credit-hour programs. We will cover how to correctly evaluate SAP and provide answers to frequently asked questions. Attendees will receive an explanation of key concepts such as qualitative and quantitative (pace) measurements, maximum time frame, warning and probation periods, appeals, and academic plans. To access these opportunities, log into the FSA Training Center at fsatraining.ed.gov and select “Systems Training” from the black main menu bar.	https://fsatraining.ed.gov/	Federal Student Aid	
Level Up Your Customer Service	11/8/23	11:00 AM	Create positive impressions by understanding the importance of customer service and improving skills to deal with difficult scenarios	https://citizensbank.webex.com/webapp/g/sites/citizensbank/webinar/webinarSeries/register?oc21b497ce9437898479b058a3e6368	Citizens Bank	
Building Awareness of the Public Service Loan Forgiveness Program	11/8/23	12:00 PM	Thousands of student loan borrowers are qualifying to have the remainder of their federal loan balance forgiven through the Public Service Loan Forgiveness (PSLF) Program. The key to receiving this benefit is understanding the specific requirements that must be met to qualify. During this session, we will share details of the program, how to apply, and actions to take to remain on track toward forgiveness eligibility. Our goal is to build awareness of the PSLF Program and share valuable resources to help borrowers achieve their goals.	https://www.attigo.com/smart-sessions-0-0-0	Attigo by Ascendium	
Understanding Unusual Enrollment History Flags	11/8/23	1:00 PM	The purpose of the UEH flag on the ISIR is to identify instances of potential fraud and abuse of the Federal Pell Grant Program. In this session, we will discuss the UEH review and appeal process which helps financial aid administrators to determine whether the student has enrolled in multiple institutions solely to obtain a credit balance/refund payment. You won't want to miss this discussion as we will review the guidance as per FSA as well as dive into some examples, and also discuss what the process looks like at your institution.	https://www.wasfaa.org/virtual_fall_training_series.php	WASFAA	
ScholarNet Features and Functionality for Schools	11/9/23	11:00 AM	ScholarNet is a proven, lender-neutral private student loan processing solution that automates loan certification and disbursement. Using a single platform, it instantly connects institutions with private student loan provider and their loan programs. With our outstanding service, many of our customers come for the technology – and stay for the people. Whether you're a new ScholarNet user, or you just need a refresher, this webinar will cover all the ScholarNet features and functionality a school may need to know.	https://events.teams.microsoft.com/event/t/129c3aed-0992-4d90-9b77-ac8c9f0091ce@5a5b9e61-20b2-4578-8f37-246881fa0d61	ScholarNet	Business Solutions
Identifying and Managing Workplace Stress	11/9/23	12:00 PM	Stress is a part of life and there's no getting around it. It has become a common problem in the workplace and at home. Life without some challenges would be dull but too much stress can play havoc with your health. The key is to learn how to identify and manage it. This session will provide you with valuable strategies for managing stress, preventing burnout, and striking a balance.	https://www.attigo.com/smart-sessions-0-0-0	Attigo by Ascendium	

Resolving Conflict in the Workplace	11/14/23	9:00 AM	Various personalities, communication styles, and cultural differences are just a few factors that can contribute to conflict in the workplace. Sometimes, we must adjust our sails to change the circumstances and find harmony. With the use of effective conflict resolution techniques, barriers can be broken to find a solution that works for everyone. Join us to discover ways for resolving conflict that will produce positive outcomes.	https://www.attigo.com/smart-sessions-o-o	Attigo by Ascendium	
Let's Talk: Discussion on Creating FSA IDs	11/14/23	10:00 AM	Let's discuss how we are helping students and contributors create FSA IDs. What are the challenges or concerns for your students and families? Join for a discussion on what's working and what's not.	https://www.nasfaa.org/blueicon_lets_talk	Blue Icon Advisors (NASFAA)	
Cal Grant 101	11/14/23	2:00 PM	This webinar is for anyone seeking more information about the Cal Grant program, and provides an overview of Cal Grants A, B and C; including newer programs such as the Community College Entitlement grant, Foster Youth Access Award, Students with Dependents, and the CA Dream Act Service Incentive Grant. Cal Grant eligibility requirements, AB 540 criteria, and the WebGrants 4 Students portal will also be introduced.	https://csac-ca.gov.zoom.us/webinar/register/WN_GNRgVms2Rc6UERSIBLssIA	CSAC	
Completing the 2024-25 FAFSA	11/14/23	4:00 PM	Students and parents are invited to join this webinar for guidance on how to complete the newly redesigned FAFSA. The 2024-25 FAFSA represents the first major FAFSA redesign in 40 years. Along with an introduction to the FAFSA, students and parents have their FAFSA questions answered.	https://register.gotowebinar.com/register/436489996667323225	Mapping Your Future	
Five Dysfunctions of a Team	11/15/23	11:00 AM	Achieve team success by understanding the causes of organizational politics and avoiding its pitfalls.	https://citizensbank.webex.com/webapp/g/sites/citizensbank/webinar/webinarSeries/register/00c21b497ce9437898479b058a3e6368	Citizens Bank	
Changing How You Look at Change	11/16/23	9:00 AM	You know the saying—Most people resist change. While this statement is accurate, it does not tell the full story. How well staff embrace and adapt to change depends on the approach. It begins with getting everyone on board to change how they look at change. Without it, there is no growth. Without growth, there is no progress. Change requires communication, collaboration, and commitment. These are the main ingredients of the change process. Join us to gain valuable insights and learn effective ways for managing change. Whether you're staff or leadership, this session will impact your approach.	https://www.attigo.com/smart-sessions-o-o	Attigo by Ascendium	
Let's Talk: 2024-25 FAFSA Communication and Outreach Activities	11/16/23	9:00 AM	Let's talk and share ideas about communication and activity plans with key stakeholders who depend on you as a resource to guide students and families through the delayed financial aid application process.	https://www.nasfaa.org/blueicon_lets_talk	Blue Icon Advisors (NASFAA)	
FastChoice Features and Functionality for Schools	11/16/23	9:00 AM	FastChoice offers institutions the ability to provide students and parents a starting point to research and learn more about possible private loan options. Clear and consistent private loan information is made available to borrowers through a custom user	https://events.teams.microsoft.com/event/ff68e662-6e5a-4fd6-91e6-e2c6ef71a015@5a5b9e61-20b2-4578-8f37-246881fa0d61	ScholarNet	Business Solutions
Ho'omāhū: Rethinking Gender in Māhū and Native Hawaiian Queerness	11/16/23	2:00 PM	In modern times, the term māhū has been used widely in local Hawai'i vernacular as a slur towards the LGBTQIA+ community. The origin of this word, however, contrasts starkly with this derisive use, as māhū is connected to a history of reverence and kuleana (responsibility) in pre-colonial Hawai'i. In this session, we will contrast indigenous and modern colonial thought, particularly through the concept of māhū, to articulate more expansive ways of thinking about gender.	https://www.wasfaa.org/virtual_fall_training_series.php	WASFAA	
ScholarNet Features and Functionality for Schools	11/28/23	12:00 PM	ScholarNet is a proven, lender-neutral private student loan processing solution that automates loan certification and disbursement. Using a single platform, it instantly connects institutions with private student loan provider and their loan programs. Wit	https://events.teams.microsoft.com/event/65230b6e-6ab4-450f-9196-c468777010a4@5a5b9e61-20b2-4578-8f37-246881fa0d61	ScholarNet	Business Solutions
Building Resilience	11/29/23	11:00 AM	Strengthen your inner resolve and ability to bounce back better than ever regardless of the circumstances.	https://citizensbank.webex.com/webapp/g/sites/citizensbank/webinar/webinarSeries/register/00c21b497ce9437898479b058a3e6368	Citizens Bank	