Financial Aid Administrator Online Training

2026 November



This Information has been compiled by CASFAA (California Association of Student Financial Aid Adminstrators)

Title	Date	Time - PST	Description	Registration Link	Provider	Business Solutions
Portfolio Navigator – Default Management Features and Functionality	11/4/26	9:00 AM	Portfolio Navigator – our free federal delinquency and default management resource is back by popular demand – our customers asked, and we've delivered. Portfolio Navigator is free to our ScholarNet customers. If you are not already familiar with Portfolio Navigator, join us to learn how easy it is to use. In as little as an hour a month, you can create emails and letters to be sent to borrowers past due on their Direct Loan payments. Join us for a short overview and how to get started.	https://events.teams.microsoft.com/event/81f65e34-f5ee-449d-aea3-663b1d620bc7@5a5b9e61-20b2-4578-8f37-246881faod61?source=copyLinkLegacyShareLinkDialog	ScholarNet	Yes
Student Loan Repayment	11/4/26	11:00 AM	This session is designed to provide current updates for team members to reduce borrower confusion in the ever-changing student loan landscape. In this session financial aid administrators will gain a better understanding of Federal and Private loan repayment options, consolidation considerations, Public Service Loan Forgiveness eligibility and how to prevent students from loan scams.	Citizens Sessions	Citizens Bank	
Five Ways Student Loans Impact Credit	11/4/26	12:00 PM	When students borrow federal loans, do they understand the impact it could have on their credit? Unfortunately, many students don't—but they should. The actions taken on their loans will determine whether they'll have a favorable or adverse credit history. Join us as we explore the five ways federal student loans impact credit and what borrowers can do to build a good credit history.	https://www.attigo.com/five-ways-student-loans-impact-credit-novembero4	Attogp by Ascendium	
Identifying and Managing Workplace Stress	11/5/26	9:00 AM	Stress is a part of life, and there's no getting around it. It has become a common problem at work and at home. Life without some challenges would be dull, but too much stress can wreak havoc on your health. The key is to learn how to identify and manage it. This session will provide you with valuable strategies for managing stress, preventing burnout, and striking a balance.	https://www.attigo.com/identifying-and-managing-workplace-stress-novembero5	Attogp by Ascendium	
ScholarNet Features and Functionality for Schools	11/5/26	9:00 AM	Whether you're interested in a new processing option and learning about ScholarNet, a new user, or you just need a refresher, this webinar will cover all the ScholarNet features and functionality a school may need to know. We're here to ensure schools are set up to manage their private loan applications, as well as keep certifications and disbursements on track.	https://events.teams.microsoft.com/event/a28a6f3e-94f6-493e-9f95-c3295e589ee4@5a5b9e61-20b2-4578-8f37-246881faod61?source=copyLinkOneEventsShareDialog	ScholarNet	Yes
Understanding the Mind Behind the Money	11/12/26	9:00 AM	The mind is a powerful tool. It drives our choices, behaviors, and emotions—and influences nearly all our decisions, including how we spend our money. Understanding the mind and how it shapes our financial choices enhances decision-making, strengthens financial communication, and reduces conflict. Join us to explore the intersection of mind and money — why we make the choices we make and how our personality drives our money mindset.	https://www.attigo.com/understanding-the-mind-behind-the-money-november12	Attogp by Ascendium	
Portfolio Navigator – Default Management Features and Functionality	11/12/26	9:00 AM	Portfolio Navigator – our free federal delinquency and default management resource is back by popular demand – our customers asked, and we've delivered. Portfolio Navigator is free to our ScholarNet customers. If you are not already familiar with Portfolio Navigator, join us to learn how easy it is to use. In as little as an hour a month, you can create emails and letters to be sent to borrowers past due on their Direct Loan payments. Join us for a short overview and how to get started.	https://events.teams.microsoft.com/event/b983d6b6-dcfd-4a1f-8a4c-6d0821487d73@5a5b9e61-20b2-4578-8f37-246881faod61?source=copyLinkLegacyShareLinkDialog	ScholarNet	
Establishing a Default Prevention Strategy with Cohort Catalyst®	11/17/26	9:00 AM	Student loan defaults have surged to record levels, and another wave may be on the way as many borrowers face higher monthly payments with tighter budgets. Default has serious consequences. It harms borrowers' financial security, threatens schools' reputation, and can result in harsh sanctions if rates remain high. With so much at stake, schools need collaborative strategies to prevent delinquency and default. Join this informative session to learn how Cohort Catalyst equips institutions with proactive outreach to promote repayment success and support stronger institutional outcomes.	https://www.attigo.com/establishing-a-default-prevention-strategy-with-cohort-catalyst-november17	Attogp by Ascendium	
Not on My Watch: The Financial Aid Fraud Challenge	11/17/26	11:00 AM	Stolen-identity fraud is reshaping how financial aid offices verify identity and review FAFSA submissions. Changes include new remote verification options, required reporting through the FAFSA Partner Portal, and real-time fraud screening of every FAFSA. Join us for a practical review of V4 and V5 requirements in the 2026–27 FSA Handbook. We'll explain the new fraud detection codes and rejects, how to resolve them using the FAA Fraud Override, and what's ahead for 2027–28. Attendees will leave with a clearer understanding of current ED and FSA guidance, a suggested checklist for your office, and key policy decisions to discuss with leadership.	https://www.collegeaidservices.net/webinars/	College Aid Services	
ScholarNet Features and Functionality for Schools	11/17/26	12:00 PM	Whether you're interested in a new processing option and learning about ScholarNet, a new user, or you just need a refresher, this webinar will cover all the ScholarNet features and functionality a school may need to know. We're here to ensure schools are set up to manage their private loan applications, as well as keep certifications and disbursements on track.	https://events.teams.microsoft.com/event/3482bd42-6009-434d-bb86-2bed53eae470@5a5b9e61-20b2-4578-8f37-246881faod61?source=copyLinkLegacyShareLinkDialog	ScholarNet	
Modernizing Your Lender List and Website	11/18/26	11:00 AM	Learn about the different types of private loan lender lists and what is considered a PLA - Preferred Lender Arrangement. This session describes how to go about developing a list as well as some of the best practices that institutions are implementing. Learn how a list can benefit your students and families as well as your staff and institution.	Citizens Sessions	Citizens Bank	
Let's Talk: Compliance Never Stops	11/19/26	9:00 AM	Let's Talk about quality control tips to ensure your office is remaining in compliance.	https://www.nasfaa.org/blueicon_lets_talk	Blue Icon Advisors (NASFAA)	

Special Pre-Conference Training Event - Prepare to get your accredited Certified Financial Aid Administrator designation from NASFAA	12/5/26		Have you ever considered getting your designation as an accredited NASFAA Certified Financial Aid Administrator®? If you meet NASFAA's eligibility criteria (you can check your eligibility here https://www.nasfaa.org/certification_interactive), this is a chance to up your game. Join our pre-conference training event which will take place on Saturday, December 5, 2025 at the Sheraton Universal Hotel in Universal City, CA. You can also join this training even if you aren't planning to attend the conference, but you will still need to register through the conference website. Participants are limited and registration for this event will close on November 25 to allow everyone to pre-register with NASFAA prior to attending the training (instructions will be sent to all registrants in advance on this additional step). Certified Financial Aid Administrator® Program – pre-conference event Join CASFAAs all-day training provided by some of our own certified members of the training team, to assist you in getting your FAAC® designation. The Certified Financial Aid Administrator® is recognized by NASFAA as a financial aid professional who has a combination of education, ethics, experience and broad knowledge of all key financial aid regulations, best practices and applications. It will help you to be recognized at your institution, in your community, in professional organizations and for your own professional growth opportunities as a true financial aid expert. Attending this course will provide you with a study guide, hands-on in-depth training by colleagues who have achieved their certificate, and attending will unlock the exam for you.	Summary - 2026 CASFAA Conference - WONDER where we'll LAND: The Next Chapter in Financial Aid	CASFAA	