

Financial Aid Administrator Online Training

2025

October



This Information has been compiled by CASFAA (California Association of Student Financial Aid Administrators)

Title	Date	Time - PST	Description	Registration Link	Provider	Business Solutions
Lender List Best Practices	10/1/25	11:00 AM	Learn about the different types of private loan lender lists and what is considered a PLA - Preferred Lender Arrangement. This session describes how to go about developing a list as well as some of the best practices that institutions are implementing. Learn how a list can benefit your students and families as well as your staff and institution.	https://citizensbank.webex.com/webappng/sites/citizensbank/webinar/webinarSeries/register/88b424edfcb54904a948933bdf4d914b	Citizens Bank	
Coaching the Underperforming Employee	10/2/25	9:00 AM	When an employee hits a stumbling block, it can impact the productivity and morale of the team. Addressing underperformance is not a simple or pleasant task but it's necessary. Effective coaching can help a struggling employee to achieve their full potential. It's a powerful tool for growth and development. During this session, we'll share how to coach underperforming staff by identifying areas for improvement, setting goals, and providing feedback and ongoing support.	https://www.attigo.com/coaching-the-underperforming-employee-october2	Attigo by Ascendium	
FastChoice Features and Functionality for Schools	10/2/25	11:00 AM	FastChoice offers institutions the ability to provide students and parents a starting point to research and learn more about possible private loan options. Clear and consistent private loan information is made available to borrowers through a custom user-friendly website. Whether you are a new FASTChoice user, or you just need a refresher, this webinar will cover all the FASTChoice features and functionality you need to know.	https://events.teams.microsoft.com/event/c39e7a1-1a5c-4ed3-89e6-5eac47aa213f@5a5b9e61-20b2-4578-8f37-246881fa0d61	ScholarNet	Yes
ScholarNet Features and Functionality for Schools	10/2/25	12:00 PM	ScholarNet is a proven, lender-neutral private student loan processing solution that automates loan certification and disbursement. Using a single platform, it instantly connects institutions with private student loan provider and their loan programs. With our outstanding service, many of our customers come for the technology – and stay for the people. Whether you're a new ScholarNet user, or you just need a refresher, this webinar will cover all the ScholarNet features and functionality a school may need to know.	https://events.teams.microsoft.com/event/c775c434-2d3c-4db7-a3cf-14bf626b4adf@5a5b9e61-20b2-4578-8f37-246881fa0d61	ScholarNet	Yes
Handling Unpleasant Conversations	10/7/25	12:00 PM	Whether you're dealing with an aggrieved customer, a challenging colleague, or a distressed employee, there are times when conversations may not be pleasant. Handling them involves more than keeping a smile and maintaining a good attitude—it requires the use of strategies and practice. During this interactive session, we'll share proven techniques to help you prevent and manage unpleasant discussions.	https://www.attigo.com/handling-unpleasant-conversations-october2	Attigo by Ascendium	
Transfer Entitlement E2 Overview	10/7/25	2:00 PM	This webinar for college financial aid administrators discusses eligibility requirements of the Transfer Entitlement Cal Grant, including the awarding process, transfer scenarios, and how to identify and clear AB 840 verification flags in WebGrants.	https://csac-ca.gov.zoom.us/webinar/register/WN_56y7Obd8QyGLaagDeh8Bzg	California Student Aid Commission (CSASC)	
ECMC Resources	10/8/25	10:00 AM	This webinar will provide an overview of ECMC's free student success and outreach resources including, college planning guides, college planning nights, FAB Life and our national training curricula for middle school, high school, and college educators. Join us to learn more about these no cost resources.	https://www.ecmc.org/schools/training.html	ECMC	
Setting a Higher Bar to Enhance Customer Experience	10/9/25	9:00 AM	In this ever-changing world, finding the right formula for creating an exceptional customer experience isn't always easy. Emerging technologies and evolving customer expectations can make it hard to keep the bar high. Join this important session to gain new strategies to enhance your customer experience. We'll share ways to anticipate customer needs, personalize interactions, and leverage feedback. We'll also discuss key principles that empower everyone to boost their performance and set a higher bar.	https://www.attigo.com/setting-a-higher-bar-to-enhance-customer-experience-october2	Attigo by Ascendium	
Portfolio Navigator - Default Management Features and Functionality	10/9/25	11:00 AM	Portfolio Navigator - our free federal delinquency and default management resource is back by popular demand – our customers asked, and we've delivered. Portfolio Navigator is free to our ScholarNet customers. Not a ScholarNet customer, join us for this short webinar to learn how you too can take advantage of this free resource. If you are not already familiar with Portfolio Navigator, join us to learn how easy it is to use. In as little as an hour a month, you can create emails and letters to be sent to borrowers past due on their Direct Loan payments. If the date and time does not work with your schedule, please visit our website for additional dates and times. www.myscholar.net	https://events.teams.microsoft.com/event/c6e1cfef-6423-40cf-b671-5e2d9b33acfd@5a5b9e61-20b2-4578-8f37-246881fa0d61	ScholarNet	Yes
Portfolio Navigator - Default Management Features and Functionality	10/14/25	11:00 AM	Portfolio Navigator - our free federal delinquency and default management resource is back by popular demand – our customers asked, and we've delivered. Portfolio Navigator is free to our ScholarNet customers. Not a ScholarNet customer, join us for this short webinar to learn how you too can take advantage of this free resource. If you are not already familiar with Portfolio Navigator, join us to learn how easy it is to use. In as little as an hour a month, you can create emails and letters to be sent to borrowers past due on their Direct Loan payments. If the date and time does not work with your schedule, please visit our website for additional dates and times. www.myscholar.net	https://events.teams.microsoft.com/event/42285a1c-1409-402f-b278-f4839eff61e0@5a5b9e61-20b2-4578-8f37-246881fa0d61	ScholarNet	Yes
How American Pays for College 2025	10/15/25	11:00 AM	Join us for a discussion of the key findings from Sallie Mae's How America Pays for College 2025 report. This session will explore how students and parents across the country are financing higher education, including trends in FAFSA® and financial aid, scholarships, and borrowing. Learn how proactive planning impacts financial confidence and helps shape decisions. You'll gain actionable insights to support your students and families in making informed, confident choices about paying for college.	https://salliemaebank.webex.com/webappng/sites/salliemaebank/meeting/register/93ca59ad36428f8a147a6bc72efa3c?ticket=4832534b00000077a27bc98cc1c6ba94c39cedf1dd50610899fd883262cf42b52a21650d89261a&timestamp=1757975390868&RGID=rc33a70dc8bc9a0b675888d6662088c33&isAutoPopRegisterForm=false	Sallie Mae	

Atomic Habits: Tiny Changes - Remarkable Results	10/15/25	11:00 AM	Just as atoms are the building blocks of molecules, atomic habits are the building blocks of remarkable results. This session will show you how a little habit, no matter how small, can be an important part of a larger system to succeed. Just as important is learning how to break (or change a bad habit that's barring you from success.	https://citizensbank.webex.com/webapng/sites/citizensbank/webinar/webinarSeries/register/88b424edfcb54904a948933bdf4d914b	Citizens Bank	
Let's Talk: Are Your Policies Meeting Compliance Expectations?	10/16/25	9:00 AM	Let's talk about how to review your existing policies and procedures for compliance, accuracy and practice at your institution.	https://www.nasfaa.org/blueicon_lets_talk	Blue Icon Advisors (NASFAA)	
Portfolio Navigator - Default Management Features and Functionality	10/21/25	8:00 AM	Portfolio Navigator - our free federal delinquency and default management resource is back by popular demand – our customers asked, and we've delivered. Portfolio Navigator is free to our ScholarNet customers. Not a ScholarNet customer, join us for this short webinar to learn how you too can take advantage of this free resource. If you are not already familiar with Portfolio Navigator, join us to learn how easy it is to use. In as little as an hour a month, you can create emails and letters to be sent to borrowers past due on their Direct Loan payments. If the date and time does not work with your schedule, please visit our website for additional dates and times. www.myscholar.net	https://events.teams.microsoft.com/event/81334de6-924d-4263-91e2-caef8c3fe4fe@5a5b9e61-20b2-4578-8f37-246881fa0d61	ScholarNet	Yes
Enhancing Your Emotional Intelligence	10/21/25	9:00 AM	Are you able to recognize your emotions? How well do control impulses and adapt to changes? These questions can gauge your level of emotional intelligence (EI), which is the ability to understand and manage your emotions and those around you. Join us to learn ways to enhance your EI skills and how they can be used to strengthen connections, manage conflict, and improve decision-making.	https://www.attigo.com/enhancing-your-emotional-intelligence-october21	Attigo by Ascendium	
ScholarNet Features and Functionality for Schools	10/21/25	11:00 AM	ScholarNet is a proven, lender-neutral private student loan processing solution that automates loan certification and disbursement. Using a single platform, it instantly connects institutions with private student loan provider and their loan programs. With our outstanding service, many of our customers come for the technology – and stay for the people. Whether you're a new ScholarNet user, or you just need a refresher, this webinar will cover all the ScholarNet features and functionality a school may need to know.	https://events.teams.microsoft.com/event/6fabe17a-5819-43dd-9ead-56ed639d2003@5a5b9e61-20b2-4578-8f37-246881fa0d61	ScholarNet	Yes
R2T4 and Late Disbursements	10/21/25	11:00 AM	Join us as we review the Return to Title IV process and the new regulations that take effect on July 1, 2026. Additionally, we will discuss post-withdrawal disbursements and late disbursements and the impacts of the allowances on your processing.	https://www.collegeaidservices.net/webinars/	College Aid Services	
FastChoice Features and Functionality for Schools	10/21/25	12:00 PM	FastChoice offers institutions the ability to provide students and parents a starting point to research and learn more about possible private loan options. Clear and consistent private loan information is made available to borrowers through a custom user-friendly website. Whether you are a new FASTChoice user, or you just need a refresher, this webinar will cover all the FASTChoice features and functionality you need to know.	https://events.teams.microsoft.com/event/5c1152cf-9155-4598-a6b6-7e8cfb6dd2b3@5a5b9e61-20b2-4578-8f37-246881fa0d61	ScholarNet	Yes
Cryptocurrency	10/22/25	10:00 AM	During this session, we will cover digital currencies—often called cryptocurrencies—that use cryptography to keep transactions secure and manage the creation of new coins. We'll look at what cryptocurrency is, its history, and how it functions.	https://www.ecmc.org/schools/training.html	ECMC	
CA Dream Act Application (CADAA) Line by line	10/22/25	1:30 PM	This presentation is helpful for anyone assisting students and their families with CA Dream Act Application (CADAA) completion. This webinar details the requirements of AB 540, and provides attendees with a line-by-line breakdown of the most problematic questions for students and parents. CADAA for Mixed-Status Families (MSF) will also be introduced.	https://csac-ca.gov.zoom.us/j/9199-63643135f347@5a5b9e61-20b2-4578-8f37-246881fa0d61	California Student Aid Commission (CSASC)	
Strategies to Maintain Your P&P's Amid Constant Change	10/28/25	11:00 AM	To say that times within the financial aid community are changing is an understatement. New regulations, unclear legislation, and short implementation periods seem to be the norm, not the exception and yet the responsibility of consistently updating your policies and procedures manual has not changed. Time and capacity make this task challenging for even the most organized administrator. Join your colleagues as we discuss not only navigating change, but strategies that offer tips on how to maintain your policies and procedures manual.	https://www.nasfaa.org/hot_topic_oct25	Blue Icon Advisors (NASFAA)	
Mapping Through Student Loan Repayment Plans	10/29/25	12:00 PM	It's common for student loan borrowers to experience sticker shock when they receive notice of their first monthly payment amount. For some, avoiding payments seems easier than asking for help—but avoiding their obligation can cost more money and lead to damaging consequences. The reality is borrowers are not stuck with the first monthly payment amount. Federal student loans have more options for repayment than any other type of debt. Attend this important session to help your borrowers map through student loan repayment.	https://www.attigo.com/mapping-through-student-loan-repayment-plans-october29	Attigo by Ascendium	
Portfolio Navigator - Default Management Features and Functionality	10/30/25	11:00 AM	Portfolio Navigator - our free federal delinquency and default management resource is back by popular demand – our customers asked, and we've delivered. Portfolio Navigator is free to our ScholarNet customers. Not a ScholarNet customer, join us for this short webinar to learn how you too can take advantage of this free resource. If you are not already familiar with Portfolio Navigator, join us to learn how easy it is to use. In as little as an hour a month, you can create emails and letters to be sent to borrowers past due on their Direct Loan payments. If the date and time does not work with your schedule, please visit our website for additional dates and times. www.myscholar.net	https://events.teams.microsoft.com/event/993e996c-2675-4cf6-9199-63643135f347@5a5b9e61-20b2-4578-8f37-246881fa0d61	ScholarNet	Yes
Education Level Verification	10/31/25	10:30 AM	This webinar for college financial aid administrators explains how Education Level (EL) is tied to Cal Grant lifetime eligibility, & provides methods to identify and verify students who are flagged for EL Verification.	https://csac-ca.gov.zoom.us/j/9199-63643135f347@5a5b9e61-20b2-4578-8f37-246881fa0d61	California Student Aid Commission (CSASC)	