

# Financial Aid Administrator Free Online Training

## 2021

This Information has been compiled by the California Association of Student Financial Aid Administrators (CASFAA).

## November

Title	Start Date	Start Time - PST	Description	Registration Link	Provider	Business Solutions
NEW! Dreamer Service Incentive Grant (DSIG) Overview	11/2/21	10:00 AM	This informational webinar for high school staff and college Financial Aid Office staff provides an overview of the NEW Dreamer Service Incentive Grant (DSIG) that is available to applicants of the California Dream Act Application (CADAA) who perform volunteer/community service. Attendees will learn about the student process for applying to the DSIG program; qualification criteria for participating organizations; and how the program is administered.	<a href="https://csac-ca.gov.zoom.us/webinar/register/WN_1_KvJGLgSFw99Ye-W41G5w">https://csac-ca.gov.zoom.us/webinar/register/WN_1_KvJGLgSFw99Ye-W41G5w</a>	CSAC	
Business Services Webinar: Making the Jump from Financial Aid to Enrollment Management	11/2/21	11:00 AM	Financial aid is a key component of enrollment management strategies across the country. However, it is not the only factor. How does a financial aid leader make the move to enrollment management when they often have not been given the opportunity to gain experience in other enrollment management areas such as admission or marketing? Join this panel discussion to explore the kinds of skill enrollment management leaders are looking for and how to gain them while working as a financial aid administrator.	<a href="https://www.nasfaa.org/making_the_jump">https://www.nasfaa.org/making_the_jump</a>	Blue Icon Advisors (NASFAA)	
FAFSA Simplification	11/2/21	2:00 PM	CASFAA is pleased to provide a presentation on FAFSA Simplification with special guest speaker and nationally recognized financial aid expert, Mark Kantrowitz. The Consolidated Appropriations Act, 2021 included changes to simplify the Free Application for Federal Student Aid (FAFSA) and expand eligibility for the Federal Pell Grant starting with the 2024-2025 academic year. This session is a deep dive into these changes including what is known about the simplified version of the financial aid form and formula. Takeaway 1: Learn how the FAFSA will be changing and how this will affect eligibility for need-based financial aid. Takeaway 2: Understand the advantages and disadvantages of FAFSA simplification. Takeaway 3: Review the new financial aid formula for the Federal Pell Grant.	<a href="https://zoom.us/webinar/register/WN_c7rvzBChTE-S23IPzhiGoA">https://zoom.us/webinar/register/WN_c7rvzBChTE-S23IPzhiGoA</a>	CASFAA	

Identity Theft: Don't become a victim	11/3/21	10:00 AM	Identity theft happens every two seconds in this country and to people of all ages—from infants to the elderly. Join us for simple tips to avoid identity theft along with important steps to repair your credit.	<a href="http://www.ecmc.org/schools/training.html">www.ecmc.org/schools/training.html</a>	ECMC	
Re-Entry to Repayment: What to know, how to prepare and why you should care.	11/3/21	10:00 AM	(As the resume repayment date draws closer, borrowers and schools will be dealing with a much different landscape of repayment than has been seen in past trends. The CARES Act has afforded some relief to all student loan borrowers by bringing them current and eliminating the need for payments. And, that's helping your CDR, for now.) Understanding the ramifications of a mass resume date on student loan repayment can help you understand the impact it may have on your student borrowers and your school. In this session, Dave Macoubrie, EVP & COO at Inceptia, will talk about the challenges this presents for students and schools along with recommendations on steps to take to ease the strain.	<a href="https://register.gotowebinar.com/register/3136896096849669903?source=Inceptia.org">https://register.gotowebinar.com/register/3136896096849669903?source=Inceptia.org</a>	Inceptia	
Student Loan Repayment Basics and Options	11/3/21	11:00 AM	Plan for the reality of repaying student loans with this overview of both federal and private student loan repayment, consolidation, and refinance options.	<a href="https://citizensbank.webex.com/citizensbank/onstage/g.php?PRID=ee016a2b049672e2f393720a8fac4812">https://citizensbank.webex.com/citizensbank/onstage/g.php?PRID=ee016a2b049672e2f393720a8fac4812</a>	Citizens Bank	
Retooling Your Time Management to Work for You	11/3/21	12:00 PM	Most of us have more work to do than there are hours in a day—and we try to manage time efficiently so that we can be productive. However, when you're understaffed, have conflicting demands, and a never-ending list of tasks to complete, managing time can be challenging. Attend this session to learn strategies for retooling your time management such as chunking, blocking, and the Eisenhower Principle.	<a href="https://www.attigo.com/smart-sessions-0-0-0">https://www.attigo.com/smart-sessions-0-0-0</a>	Attigo by Ascendium	
The Balancing Act of Work and Home	11/4/21	9:00 AM	Maintaining work-life balance isn't always an easy task, particularly when both are under the same roof. It's often a daily challenge to make time for work, family, friends, and self. The balancing act of work and home doesn't mean dividing hours evenly. Instead, it involves intentional planning and integration to ensure you have happiness and satisfaction with both. Attend this session if you're striving for improved balance.	<a href="https://www.attigo.com/smart-sessions-0-0-0">https://www.attigo.com/smart-sessions-0-0-0</a>	Attigo by Ascendium	

Public Service Loan Forgiveness	11/4/21	11:00 AM	Join us as we provide an overview of the Public Service Loan Forgiveness program. As the sole servicer for Public Service Loan Forgiveness, we will review the eligibility requirements, the application process, borrower experience, and resources for our school partners. We will also discuss the new PSLF Help Tool and TEPSLF	<a href="https://pheaa-events500.webex.com/mw3300/mywebex/default.do?siteurl=pheaa-events500&amp;service=6">https://pheaa-events500.webex.com/mw3300/mywebex/default.do?siteurl=pheaa-events500&amp;service=6</a>	FedLoan Servicing (PHEAA)	
ScholarNet Features and Functionality	11/4/21	12:00 PM	ScholarNet is a proven, lender-neutral private student loan processing solution that automates loan certification and disbursement. Using a single platform, it instantly connects institutions with private student loan provider and their loan programs. With our outstanding service, many of our customers come for the technology – and stay for the people. Whether you’re a new ScholarNet user, or you just need a refresher, this webinar will cover all the ScholarNet features and functionality a school may need to know.	<a href="https://greatlakes.webex.com/greatlakes/k2/j.php?MTID=t02dd732226114988ed44716b2e2cc303">https://greatlakes.webex.com/greatlakes/k2/j.php?MTID=t02dd732226114988ed44716b2e2cc303</a>	Great Lakes	Business Solutions
Navigating First-generation Students to Success	11/8/21	12:00 PM	College can provide the pathway to better employment opportunities, greater financial security, and a well-rounded fulfilling life. However, many first-generation college students may be at a disadvantage when it comes to navigating the ins and outs of the collegiate experience. Financial challenges, lack of family support, and unfamiliarity with institutional resources are just some of the barriers that can impede their success. Join this session to learn valuable insights to help your first-gen students achieve their goals and graduate.	<a href="https://www.attigo.com/smart-sessions-0-0-0">https://www.attigo.com/smart-sessions-0-0-0</a>	Attigo by Ascendium	
Resolving Conflict in the Workplace	11/9/21	9:00 AM	Various personalities, communication styles, and cultural differences are just a few factors that can contribute to conflict in the workplace. Sometimes, we must adjust our sails to change the circumstances and find harmony. With the use of effective conflict resolution techniques, barriers can be broken to find a solution that works for everyone. Join us to discover ways for resolving conflict that will produce positive outcomes.	<a href="https://www.attigo.com/smart-sessions-0-0-0">https://www.attigo.com/smart-sessions-0-0-0</a>	Attigo by Ascendium	
Federal Student Aid Session: R2T4 In Modules	11/9/21	11:00 AM	Join us for a discussion with Virginia Hagins from the Department of Education, to learn more about how R2T4 changed after July 1, 2021.	<a href="https://www.wasfaa.org/training_events.php">https://www.wasfaa.org/training_events.php</a>	WASFAA	

Thriving in Change	11/10/21	11:00 AM	Seize the opportunity to be resilient during times of transformation or disruption for you and your team.	<a href="https://citizensbank.webex.com/citizensbank/onstage/g.php?PRID=ee016a2b049672e2f393720a8fac4812">https://citizensbank.webex.com/citizensbank/onstage/g.php?PRID=ee016a2b049672e2f393720a8fac4812</a>	Citizens Bank	
Office of Inspector General (OIG) Session: Fraud, What Can You Do to Help Prevent It?	11/10/21	11:00 AM	Who knows exactly how to detect fraud? It is probably safe to say, we can always learn more! Join Agent Damien White and Agent Natalie Forbort to discuss current cases of reported fraud with Title IV funds and HEERF funds.	<a href="https://www.wasfaa.org/training_events.php">https://www.wasfaa.org/training_events.php</a>	WASFAA	
Identifying and Managing Workplace Stress	11/10/21	12:00 PM	Stress is a part of life and there's no getting around it. It has become a common problem in the workplace and at home. Life without some challenges would be dull but too much stress can play havoc with your health. The key is to learn how to identify and manage it. This session will provide you with valuable strategies for managing stress, preventing burnout, and striking a balance.	<a href="https://www.attigo.com/smart-sessions-0-0-0">https://www.attigo.com/smart-sessions-0-0-0</a>	Attigo by Ascendium	
Student Eligibility: It's more than just C-flags!	11/10/21	2:00 PM	This webinar will provide an in-depth look at eligibility requirements for federal student aid. We will examine school-determined requirements and all facets of student eligibility to include, but are not limited to, citizenship, NSLDS financial aid history, and Social Security. Whether you are new, mid-level, or senior level in the financial aid profession this session will develop or renew your skills in student eligibility determinations. In addition, we will cover any recent regulatory updates from the Department of Education.	<a href="https://www.collegeaidservices.net/webinars">https://www.collegeaidservices.net/webinars</a>	College Aid Services	
Cal Grant Transfer Entitlement Program	11/10/21	2:00 PM	This webinar for college financial aid administrators discusses eligibility requirements of the Transfer Entitlement Cal Grant, including the awarding process, transfer scenarios, and how to identify and clear AB 840 verification flags in WebGrants.	<a href="https://csac-ca.gov.zoom.us/webinar/register/WN_ymEM1Py6T8mR0nG3_09U-g">https://csac-ca.gov.zoom.us/webinar/register/WN_ymEM1Py6T8mR0nG3_09U-g</a>	CSAC	
FastChoice Features and Functionality	11/11/21	12:00 PM	FastChoice offers institutions the ability to provide students and parents a starting point to research and learn more about possible private loan options. Clear and consistent private loan information is made available to borrowers through a custom user-friendly website. Whether you are a new FASTChoice user, or you just need a refresher, this webinar will cover all the FASTChoice features and functionality you need to know.	<a href="https://greatlakes.webex.com/greatlakes/k2/j.php?MTID=t57203fda4bc88211018376234a5f60b7">https://greatlakes.webex.com/greatlakes/k2/j.php?MTID=t57203fda4bc88211018376234a5f60b7</a>	Great Lakes	Business Solutions

Avoiding the holiday spending hangover	11/15/21	10:00 AM	There's nothing more gratifying than showering family and friends with gifts during the holidays, but at what cost? With the stress and expectations of gift purchasing, lack of time, crowds, parties, and lots of stuff to buy, it's little wonder that many people may seem Grinch-like during the holiday season. We'll share some tips on planning for the holidays and finish up with ideas for smart habits for financially successful holidays.	<a href="http://www.ecmc.org/schools/training.html">www.ecmc.org/schools/training.html</a>	ECMC	
ScholarNet Features and Functionality	11/16/21	9:00 AM	ScholarNet is a proven, lender-neutral private student loan processing solution that automates loan certification and disbursement. Using a single platform, it instantly connects institutions with private student loan provider and their loan programs. With our outstanding service, many of our customers come for the technology – and stay for the people. Whether you're a new ScholarNet user, or you just need a refresher, this webinar will cover all the ScholarNet features and functionality a school may need to know.	<a href="https://greatlakes.webex.com/greatlakes/k2/j.php?MTID=te19993a2d79efb18d37b6165be26d626">https://greatlakes.webex.com/greatlakes/k2/j.php?MTID=te19993a2d79efb18d37b6165be26d626</a>	Great Lakes	Business Solutions
Unpleasant Conversations; Learn Strategies on How to Handle them Better	11/16/21	10:00 AM	This presentation shares proven, data-based techniques to help you manage difficult discussions. This is perfect timing right before the spring semester begins!	<a href="https://www.wasfaa.org/training_events.php">https://www.wasfaa.org/training_events.php</a>	WASFAA	
NASFAA U Authorized Event: Need Analysis	11/16/21	1:00 PM	This training reviews the calculation of a student's expected family contribution (EFC), and includes a discussion of the regular and simplified formulas as well as recalculations. Bonus material: Included with this Guide is an optional lesson on institutional methodology, developed in collaboration with the College Board. Cost: \$50 includes study guide and 50% discount on NASFAA U Credential Test	<a href="https://cvent.me/l7aga1">https://cvent.me/l7aga1</a>	CASFAA	
Uploading 2022-23 High School GPAs	11/16/21	3:00 PM	This webinar for high school counselors and district staff reviews proper GPA upload preparation and calculations. Attendees will also learn how to submit GPAs both manually and via the batch upload process.	<a href="https://csac-ca.gov.zoom.us/webinar/register/WN_ofxkuxVYTR-jyK5jZTj_yQ">https://csac-ca.gov.zoom.us/webinar/register/WN_ofxkuxVYTR-jyK5jZTj_yQ</a>	CSAC	
A Guide for New Financial Aid Professionals	11/17/21	11:00 AM	Learn the tools and resources to utilize in your day to day functions as a Financial Aid Administrator.	<a href="https://citizensbank.webex.com/citizensbank/onstage/g.php?PRID=ee016a2b049672e2f393720a8fac4812">https://citizensbank.webex.com/citizensbank/onstage/g.php?PRID=ee016a2b049672e2f393720a8fac4812</a>	Citizens Bank	

Let's Talk: Recognizing Bias in the Financial Aid Office	11/18/21	8:00 AM	To make significant change for your students, you and your staff need to recognize your own subconscious biases. Join Let's Talk for what we hope will be an insightful conversation on recognizing bias in the financial aid office.	<a href="http://www.nasfaa.org/blueicon_letstalk_bias">http://www.nasfaa.org/blueicon_letstalk_bias</a>		
Let's Talk: Recognizing Bias in the Financial Aid Office	11/18/21	11:00 AM	To make significant change for your students, you and your staff need to recognize your own subconscious biases. Join Let's Talk for what we hope will be an insightful conversation on recognizing bias in the financial aid office.	<a href="http://www.nasfaa.org/blueicon_letstalk_bias">http://www.nasfaa.org/blueicon_letstalk_bias</a>	Blue Icon Advisors (NASFAA)	
Ins and Outs of Direct Loan Consolidation	11/18/21	11:00 AM	Looking for more information to effectively counsel your student loan borrowers on consolidation? Join me as I discuss the pros and cons of consolidation, review the direct Loan Consolidation application and explore practical and effective counseling tips to use in your office.	<a href="https://pheaa-events500.webex.com/mw3300/mywebex/default.do?siteurl=pheaa-events500&amp;service=6">https://pheaa-events500.webex.com/mw3300/mywebex/default.do?siteurl=pheaa-events500&amp;service=6</a>	FedLoan Servicing (PHEAA)	
Cal Grant 101	11/22/21	2:00 PM	This webinar is for anyone seeking more information about the Cal Grant program, and provides an overview of Cal Grants A, B and C; including new programs such as the Foster Youth Access Award, Students with Dependents, and the Dreamer Service Incentive Grant. The brand-new Community College Entitlement grant, eligibility requirements, AB 540 criteria, and the WebGrants 4 Students portal will also be introduced.	<a href="https://csac-ca.gov.zoom.us/webinar/register/WN_u0c_l2n2TtWFapsluifDag">https://csac-ca.gov.zoom.us/webinar/register/WN_u0c_l2n2TtWFapsluifDag</a>	CSAC	
FastChoice Features and Functionality	11/30/21	9:00 AM	FastChoice offers institutions the ability to provide students and parents a starting point to research and learn more about possible private loan options. Clear and consistent private loan information is made available to borrowers through a custom user-friendly website. Whether you are a new FASTChoice user, or you just need a refresher, this webinar will cover all the FASTChoice features and functionality you need to know.	<a href="https://greatlakes.webex.com/greatlakes/k2/j.php?MTID=t889dbee3d1862020e30ec9b06fc6ebfd">https://greatlakes.webex.com/greatlakes/k2/j.php?MTID=t889dbee3d1862020e30ec9b06fc6ebfd</a>	Great Lakes	Business Solutions
GPA Reports & Matching	11/30/21	3:00 PM	Recommended for high school district and campus staff who are involved in the GPA matching/editing process. Learn how to use GPA reports to identify unmatched financial aid applications, as well as how to link unmatched GPAs to their corresponding FAFSA/CADAA in WebGrants.	<a href="https://csac-ca.gov.zoom.us/webinar/register/WN_nHcMijKASvGm7PoWfJFTJw">https://csac-ca.gov.zoom.us/webinar/register/WN_nHcMijKASvGm7PoWfJFTJw</a>	CSAC	