

Financial Aid Administrator Online Training

2021

This Information has been compiled by the California Association of Student Financial Aid Administrators (CASFAA).

October

Title	Start Date	Start Time - PST	Description	Registration Link	Provider	Business Solutions
Elevating Your Customer Service Beyond Compare	10/5/21	9:00 AM	Good customer service has become the expectation. It's the minimum of what people want in their experience with your organization. They want more than a friendly face. Many expect to have their needs met through a wide variety of ways—and those needs extend to both in-person and online. Join this session to identify ways for elevating the service you provide beyond compare.	https://www.attigo.com/smart-sessions-0-0-0	Attigo by Ascendium	
New Aid Administrator Training: Cost of Attendance	10/5/21	11:00 AM	What does the cost of attendance mean, and what does it include? We'll explore the ways schools develop their cost of attendance, the components that are included, and restrictions on the cost of attendance for some categories of students.	https://www.nasfaa.org/Webinars_NAO	NASFAA	
Understanding Private Student Loan Refinancing	10/6/21	11:00 AM	Prepare for the factors to consider before refinancing your student loans, and how to best evaluate the options.	https://citizensbank.webex.com/citizensbank/onstage/g.php?PRID=ee016a2b049672e2f393720a8fac4812	Citizens Bank	
New Aid Administrator Training: Need Analysis	10/7/21	11:00 AM	Need analysis is the system used to allocate limited financial aid resources to students. In NASFAA's Overview of Need Analysis, we will provide an introduction to need analysis and what it is, the regular formula, simplified formulas, as well as the basics of recalculation and proration of an aid applicant's expected family contribution (EFC).	https://www.nasfaa.org/Webinars_NAO	NASFAA	
Handling Unpleasant Conversations	10/7/21	12:00 PM	Whether you're dealing with an aggrieved customer, a challenging colleague, or a distressed employee, there are times when conversations may not be pleasant. Handling them involves more than keeping a smile and maintaining a good attitude—it requires the use of strategies and practice. During this interactive session, we'll share proven techniques to help you prevent and manage unpleasant discussions.	https://www.attigo.com/smart-sessions-0-0-0	Attigo by Ascendium	

ScholarNet Features and Functionality	10/7/21	12:00 PM	ScholarNet is a proven, lender-neutral private student loan processing solution that automates loan certification and disbursement. Using a single platform, it instantly connects institutions with private student loan provider and their loan programs. With our outstanding service, many of our customers come for the technology – and stay for the people. Whether you're a new ScholarNet user, or you just need a refresher, this webinar will cover all the ScholarNet features and functionality a school may need to know.	https://greatlakes.webex.com/greatlakes/k2/j.php?MTID=t1b6022d1e7ca9902dcf7680ab5038d1d	Great Lakes	Business Solutions
Programs for Foster Youth	10/8/21	10:00 AM	This presentation begins with an overview of the Cal Grant B for Foster Youth and the Chafee Grant Programs, and covers basic eligibility requirements as well as application components. The second half of the presentation shows College WebGrants users how to report term-level vs. annual-level ineligibility on the roster, and how to reconcile payments.	https://csac-ca.gov.zoom.us/webinar/register/WN_8qEvLy3USCemRZ6WebXKQA	CSAC	
Hitting the Reset Button	10/12/21	9:00 AM	Overbooked calendars, competing deadlines, and unexpected challenges are normal facets of life. But what do you do when those facets become overwhelming and distressing? When life takes a turn from stability and bliss to turbulent waters, it's time to stop and change directions. You may need to hit the reset button to reclaim your peace. During this enlightening session, we'll share simple lifestyle changes to find your inner calm and live a more fulfilled life.	https://www.attigo.com/smart-sessions-0-0-0	Attigo by Ascendium	
New Aid Administrator Training: Verification	10/12/21	11:00 AM	NASFAA's Overview of 2022-23 Verification session will highlight the process for verifying information provided by students and parents on the FAFSA. It will include a discussion of the data elements and documentation requirements associated with verification, including any changes. It will also discuss the important distinctions between corrections, updates, and adjustments, as those terms have different meanings in the world of financial aid.	https://www.nasfaa.org/Webinars/NAO	NASFAA	

Cal Grant 101	10/13/21	2:00 AM	This webinar provides a general overview of the various Cal Grant program types: A, B and C; including new programs such as the Cal Grant B expansion for Foster Youth, Foster Youth Access Award, Students with Dependents, and the Dreamer Service Incentive Grant. General eligibility requirements, AB 540 criteria, and the WebGrants 4 Students portal will also be introduced.	https://csac-ca-gov.zoom.us/webinar/register/WN_oQm8EkrGTTiZPU9NBCHU2g	CSAC	
Resilience	10/13/21	11:00 AM	Strengthen your inner resolve and ability to bounce back better than ever regardless of the circumstances.	https://citizensbank.webex.com/citizensbank/onstage/g.php?PRID=ee016a2b049672e2f393720a8fac4812	Citizens Bank	
To verify or not to verify? What exactly is the question?	10/13/21	11:00 AM	Please join us for an in-depth look into the newly given flexibilities by the department of ED surrounding Verification and what that means for our departments. Navigate along with us, the many changing processes and regulations that have taken place since March 2020 and some of the best practices that a lot of our Financial Aid Departments have adopted since then. We will examine the deletion of various FAFSA items as well as the temporary suspension of certain verification types.	https://www.wasfaa.org/training_events.php	WASFAA	
Income Driven Repayment Plans	10/14/21	11:00 AM	In this session we will provide an overview of Income-Driven Repayment Plans. We'll cover the eligibility requirements, discuss pros and cons and explore strategies for explaining repayment plans to your student borrowers.	https://pheaa-events500.webex.com/mw3300/mywebex/default.do?siteurl=pheaa-events500&service=6	FedLoan Servicing (PHEAA)	
New Aid Administrator Training: Professional Judgement	10/14/21	11:00 AM	Professional judgment (PJ) is an area where financial aid administrators are often hesitant to exercise the authority granted to them by law. NASFAA's Overview of Professional Judgment will provide you with an understanding of the basic concepts of PJ. We'll look at topics including PJ and need analysis, using PJ to make cost of attendance adjustments, PJ and loan origination, and using PJ in satisfactory academic progress appeals.	https://www.nasfaa.org/Webinars_NAO	NASFAA	

FastChoice Features and Functionality	10/14/21	12:00 PM	FastChoice offers institutions the ability to provide students and parents a starting point to research and learn more about possible private loan options. Clear and consistent private loan information is made available to borrowers through a custom user-friendly website. Whether you are a new FASTChoice user, or you just need a refresher, this webinar will cover all the FASTChoice features and functionality you need to know.	https://greatlakes.webex.com/greatlakes/k2/j.php?MTID=tc4d49e07da86706895ff60452bdb442d	Great Lakes	Business Solutions
Exploring the Ins and Outs of Student Loan Repayment	10/19/21	9:00 AM	Multiple repayment options are beneficial, but they can also create confusion for borrowers. Many do not fully understand the required significance of selecting a repayment plan. However, when they choose one that fits their needs and budget, they're more likely to successfully repay. Attend this session for an overview into repayment plans and other options.	https://www.attigo.com/smart-sessions-0-0-0	Attigo by Ascendum	
ScholarNet Features and Functionality	10/19/21	9:00 AM	ScholarNet is a proven, lender-neutral private student loan processing solution that automates loan certification and disbursement. Using a single platform, it instantly connects institutions with private student loan provider and their loan programs. With our outstanding service, many of our customers come for the technology – and stay for the people. Whether you're a new ScholarNet user, or you just need a refresher, this webinar will cover all the ScholarNet features and functionality a school may need to know.	https://greatlakes.webex.com/greatlakes/k2/j.php?MTID=te4d5ff8f2fe9e9e7f54e8a9e81ae00d	Great Lakes	Business Solutions
Still Nudging - HELPING STUDENTS MAKE OPTIMAL CHOICES	10/19/21	11:00 AM	A few years after our very popular Nudge webinar, we're back to take another look at the science of human behavior and how we can influence others to make decisions and take actions. Based on the newly updated book "Nudge: The Final Edition," this session will give you insight into creating effective messages and cues that inspire students to take action. We'll revisit the basics of nudge theory, including concept, ethics and implications, while incorporating new findings from the authors' works. And, of course, we'll discuss how nudges can work at your campus, with your students. Don't miss out on this fun and informative session!	https://register.gotowebinar.com/register/1404712284111446796?source=Inceptia.org	Inceptia	

Money Saving Strategies	10/20/21	10:00 AM	How do you save money? Why should you save money? How does saving benefit you in the short and long term? Join us to learn strategies related to budgeting in order to focus on how to set and prioritize savings goals.	www.ecmc.org/schools/training.html	ECMC	
Developing Focus	10/20/21	11:00 AM	Improve your ability to give attention to the important and reduce distractions with practical adjustments.	https://citizensbank.webex.com/citizensbank/onstage/g.php?PRID=ee016a2b049672e2f393720a8fac4812	Citizens Bank	
Financial Wellness	10/20/21	11:00 AM	Financial wellness programs continue to grow in popularity on college campuses and financial aid offices play a key role in implementing successful programming. The presenters will provide an overview of a national benchmarking study of student financial wellness programs, discuss how to develop a program on your campus that is scalable and personalized to student needs, and teach ways to successfully implement online interventions.	https://www.nasfaa.org/financial_wellness	NASFAA	
FA and VA: Go together like peanut butter and sticky, sticky jelly	10/20/21	11:00 AM	Congress enacted a law in 2020 for VA education benefits that has implications for financial aid offices. The regulations went into effect January 2021 and September 2021. This session will provide an overview of the Isakson & Roe bill and how it impacts financial aid practices. We'll also have guided discussions on how schools have implemented or plan to implement the changes.	https://www.wasfaa.org/training_events.php	WASFAA	
Let's Talk: R2T4 and Modules	10/21/21	8:00 AM	Trust us, you have modules. October is the perfect time to discuss what schools should be applying with R2T4s for modular enrollments.	http://www.nasfaa.org/blueicon_letstalk_r2t4	Blue Icon Advisors (NASFAA)	
CA Dream Act Application Overview	10/21/21	10:00 AM	This webinar details the eligibility requirements of AB 540 eligibility. Section-by-section screen shots of the application are provided to simulate the navigation process.	https://csac-ca.gov.zoom.us/webinar/register/WN_hlo_5FI-TkSCs5DHw_GBLw	CSAC	

New Aid Administrator Training: Overview of the Financial Aid Programs	10/21/21	11:00 AM	NASFAA's Overview of the Financial Aid Programs will provide you with an introduction to basic financial aid concepts, categories and types of financial aid, and other federal sources of assistance available to students. The focus will be primarily on the Title IV aid programs, such as the Federal Pell Grant, Direct Loans, and the Campus-Based Aid programs. (Free for NASFAA members - live presentations will be recorded and can be viewed on demand for one year)	https://www.nasfaa.org/Webinars/NAO	NASFAA	
Let's Talk: R2T4 and Modules	10/21/21	11:00 AM	Trust us, you have modules. October is the perfect time to discuss what schools should be applying with R2T4s for modular enrollments.	http://www.nasfaa.org/blueicon_letstalk_r2t4	Blue Icon Advisors (NASFAA)	
Five Ways Student Loans Impact Credit	10/26/21	9:00 AM	When your students borrow federal loans, do they understand the impact it will have on their credit reports? Unfortunately, many students don't—but they should. The actions taken on their loans will determine whether they'll have a favorable or adverse credit history. Join us as we have identified the five ways federal student loans impact credit and what borrowers can do to build a good credit report.	https://www.attigo.com/smart-sessions-0-0-0	Attigo by Ascendium	
FastChoice Features and Functionality	10/26/21	9:00 AM	FastChoice offers institutions the ability to provide students and parents a starting point to research and learn more about possible private loan options. Clear and consistent private loan information is made available to borrowers through a custom user-friendly website. Whether you are a new FASTChoice user, or you just need a refresher, this webinar will cover all the FASTChoice features and functionality you need to know.	https://greatlakes.webex.com/greatlakes/k2/j.php?MTID=t88bf966d1778ed53caa2c85e35af6138	Great Lakes	Business Solutions
Education Level Verification	10/26/21	2:00 PM	This webinar for college financial aid administrators explains how EL is tied to Cal Grant lifetime eligibility, & provides methods to identify and verify students who are flagged for EL Verification.	https://csac-ca.gov.zoom.us/webinar/register/WN_qRT5pk2BS1WsBBXbrbr1tQ	CSAC	
Lender Lists: They're Not That Scary!	10/27/21	11:00 AM	Learn the process and best practices to create an RFI and understand the nature, benefits, and requirements of having a preferred lender list and how to compliantly implement one.	https://citizensbank.webex.com/citizensbank/onstage/g.php?PRID=ee016a2b049672e2f393720a8fac4812	Citizens Bank	

NASFAA U Authorized Event: Student Eligibility	10/27/21	1:00 PM	This training will provide an overview of general student eligibility criteria and documentation requirements, acquaints participants with the role of the Central Processing System (CPS), the student eligibility database matches, and the National Student Loan Data System (NSLDS), as well as how certain educational programs affect student eligibility. While any interested financial aid administrator is welcome to join the training, participation along with studying the information contained in the self-study guide will also prepare and qualify individuals to take the corresponding NASFAA Professional Credential test, should they desire to pursue their credential.	https://cvent.me/QqkPn5	CASFAA	
Building Awareness of the Public Service Loan Forgiveness Program	10/28/21	9:00 AM	Thousands of student loan borrowers are qualifying to have the remainder of their federal loan balance forgiven through the Public Service Loan Forgiveness (PSLF) Program. The key to receiving this benefit is understanding the specific requirements that must be met to qualify. During this session, we'll share details of the program, how to apply, and actions to take to remain on track towards forgiveness eligibility. Our goal is to build awareness of the PSLF Program and share valuable resources to help borrowers achieve their goals.	https://www.attigo.com/smart-sessions-0-0-0	Attigo by Ascendium	
Professional Development	10/28/21	11:00 AM	Join us and learn the basics and best practices around social media marketing to reach and better connect with your audiences.	https://pheaa-events500.webex.com/mw3300/mywebex/default.do?siteurl=pheaa-events500&service=6	FedLoan Servicing (PHEAA)	
Uploading 2022-23 High School GPAs	10/29/21	10:00 AM	This webinar for high school counselors and district staff reviews proper GPA upload preparation and calculations. Attendees will also learn how to submit GPAs both manually and via the batch upload process.	https://csac-ca-gov.zoom.us/webinar/register/WN_1UFyZOV2QMWWYQ0oMyBe93g	CSAC	
Professional Judgement - a collaborative effort to understand and improve processes at your institution	10/29/21	11:30 AM	A discussion of the professional judgement processes across different institutions, looking at the updated guidance from ED, and best practices/tools/solutions/suggestions. This session will be after the NASFAA training which should help answer any questions that were not covered there, as well as providing ideas to use the knowledge learned at your institutional setting.	https://www.wasfaa.org/training_events.php	WASFAA	