

# Financial Aid Administrator Free Online Training

## 2021

This Information has been compiled by the California Association of Student Financial Aid Administrators (CASFAA).

## September

Title	Start Date	Start Time - PST	Description	Registration Link	Provider	Business Solutions
Understanding Insurance	9/1/21	10:00 AM	Insurance plays an important role in our financial lives. Join us for this informative session where we will learn about the following types of insurance: auto, life, renter's, health and disability.	<a href="http://www.ecmc.org/schools/training.html">www.ecmc.org/schools/training.html</a>	ECMC	
ScholarNet Features and Functionality	9/2/21	9:00 AM	ScholarNet is a proven, lender-neutral private student loan processing solution that automates loan certification and disbursement. Using a single platform, it instantly connects institutions with private student loan provider and their loan programs. With our outstanding service, many of our customers come for the technology – and stay for the people. Whether you're a new ScholarNet user, or you just need a refresher, this webinar will cover all the ScholarNet features and functionality a school may need to know.	<a href="https://greatlakes.webex.com/greatlakes/k2/j.php?MTID=te95dba35f8e0cfe70940372c5a2fed65">https://greatlakes.webex.com/greatlakes/k2/j.php?MTID=te95dba35f8e0cfe70940372c5a2fed65</a>	Great Lakes	Business Solutions
Cal Grant Reconciliation & the Audit Process	9/3/21	10:00 AM	*Last chance before the year-end reconciliation deadline* This webinar for college financial aid administrators provides information about the Cal Grant Reconciliation process, which is broken down into 4 easy steps. Attendees will be shown how to use Reconciliation reports to drill down to student-level detail to identify discrepancies. Finally, participants will learn about the most common audit findings, and some best practices.	<a href="https://csac-ca.gov.zoom.us/webinar/register/WN_BGY0JshYQzirzmYqba3N1A">https://csac-ca.gov.zoom.us/webinar/register/WN_BGY0JshYQzirzmYqba3N1A</a>	CSAC	
Reports, Tools, & Customizing Your Roster	9/7/21	1:30 PM	This webinar for college financial aid administrators shows how to retrieve and use the most common reports: Accept/Reject, E2/EL Verifications, & Monthly Payment Activity. Attendees will also learn how to customize Cal Grant rosters to display specific indicators, such as foster youth, E2 verification flags, CA Dream Act applicants, unpaid competitive awardees, and more!	<a href="https://csac-ca.gov.zoom.us/webinar/register/WN_OZW0FCufTACGJzViHSRigg">https://csac-ca.gov.zoom.us/webinar/register/WN_OZW0FCufTACGJzViHSRigg</a>	CSAC	

Re-Entry to Repayment - What to know and how to prepare	9/8/21	9:00 AM	As we look forward from the pandemic, we acknowledge that the CARES Act has afforded some relief to all student loan borrowers by bringing them current and eliminating the need for payments until October 1. As the resume repayment date draws closer, borrowers and schools will be dealing with a much different landscape of repayment than has been seen in past trends. Understanding the ramifications of a mass resume date on student loan repayment can help you understand the impact it may have on your student borrowers and your school. In this express session, Dave Macoubrie, EVP & COO at Inceptia, will talk about the challenges this presents for students and schools along with recommendations on steps to take to ease the strain.	<a href="https://register.gotowebinar.com/register/2175334694193242381">https://register.gotowebinar.com/register/2175334694193242381</a>	Inceptia	
Coaching the Underperforming Employee	9/9/21	9:00 AM	One of the more difficult conversations to have in the workplace is with an underperforming employee. When staff hit a stumbling block and work below expectations, it can take away from your other responsibilities. This session will help you coach underperforming employees. We'll share how to work with them to enhance their performance through identifying areas for improvement, setting goals, and following through.	<a href="https://www.attigo.com/smart-sessions-0-0-0">https://www.attigo.com/smart-sessions-0-0-0</a>	Attigo by Ascendium	
FastChoice Features and Functionality	9/9/21	9:00 AM	FastChoice offers institutions the ability to provide students and parents a starting point to research and learn more about possible private loan options. Clear and consistent private loan information is made available to borrowers through a custom user-friendly website. Whether you are a new FASTChoice user, or you just need a refresher, this webinar will cover all the FASTChoice features and functionality you need to know.	<a href="https://greatlakes.webex.com/greatlakes/k2/j.php?MTID=t14a40e0e3b81f48fff92b13338ae0e64">https://greatlakes.webex.com/greatlakes/k2/j.php?MTID=t14a40e0e3b81f48fff92b13338ae0e64</a>	Great Lakes	Business Solutions
Public Service Loan Forgiveness	9/9/21	11:00 AM	Join us as we provide an overview of the Public Service Loan Forgiveness program. As the sole servicer for Public Service Loan Forgiveness, we will review the eligibility requirements, the application process, borrower experience, and resources for our school partners. We will also discuss the new PSLF Help Tool and TEPSLF	<a href="https://pheaa-events500.webex.com/mw3300/mywebex/default.do?siteurl=pheaa-events500&amp;service=6">https://pheaa-events500.webex.com/mw3300/mywebex/default.do?siteurl=pheaa-events500&amp;service=6</a>	FedLoan Servicing (PHEAA)	

Constructing a Culture of Teamwork	9/14/21	9:00 AM	Functioning teams are essential for workplace success. When all parts are working in tandem, staff is more efficient, customer service is strengthened, and students are happier. However, teamwork doesn't always happen organically and there are many obstacles that may limit the teams' growth. Effective training can enhance the contributions of individual team members to reach its full potential. Join this session for insights on improving collaborative skills and ways to create a culture of teamwork.	<a href="https://www.attigo.com/smart-sessions-0-0-0">https://www.attigo.com/smart-sessions-0-0-0</a>	Attigo by Ascendium	
Increasing FAFSA Completion: A Lesson in Collaboration from Arizona	9/14/21	11:00 AM	Join WASFAA in welcoming the Arizona FAFSA Challenge, the Be A Leader Foundation, and Education Forward Arizona as they discuss the statewide FAFSA resources and initiatives happening throughout Arizona. The webinar will include an overview of the Arizona's FAFSA completion progress and take a deep dive into the state's FAFSA Drive- In's, FAFSA hotline, and Ask Benji the FAFSA chatbot, as well as other resources that are assisting thousands of Arizona students and families with completing the FAFSA. (This is not free. There is a small fee for this training - see link for more details)	<a href="https://www.wasfaa.org/training_events.php">https://www.wasfaa.org/training_events.php</a>	WASFAA	
ScholarNet Features and Functionality	9/14/21	12:00 PM	ScholarNet is a proven, lender-neutral private student loan processing solution that automates loan certification and disbursement. Using a single platform, it instantly connects institutions with private student loan provider and their loan programs. With our outstanding service, many of our customers come for the technology – and stay for the people. Whether you're a new ScholarNet user, or you just need a refresher, this webinar will cover all the ScholarNet features and functionality a school may need to know.	<a href="https://greatlakes.webex.com/greatlakes/k2/j.php?MTID=t546a699cb06065c4294886174e2e708c">https://greatlakes.webex.com/greatlakes/k2/j.php?MTID=t546a699cb06065c4294886174e2e708c</a>	Great Lakes	Business Solutions
Delivering an Exceptional Customer Service Experience	9/15/21	11:00 AM	Create positive impressions by understanding the importance of customer service and improving skills to deal with difficult scenarios.	<a href="https://citizensbank.webex.com/citizensbank/onstage/g.php?PRID=ee016a2b049672e2f393720a8fac4812">https://citizensbank.webex.com/citizensbank/onstage/g.php?PRID=ee016a2b049672e2f393720a8fac4812</a>	Citizens Bank	
Uploading 2022-23 HS GPAs	9/15/21	2:00 PM	This webinar for high school counselors and district staff reviews proper GPA upload preparation and calculations. Attendees will also learn how to submit GPAs both manually and via the batch upload process.	<a href="https://csac-ca.gov.zoom.us/webinar/register/WN_DzuyAOrwTzWQEDK6wGoUwg">https://csac-ca.gov.zoom.us/webinar/register/WN_DzuyAOrwTzWQEDK6wGoUwg</a>	CSAC	

Winning the Race to Achieve Your Goals	9/16/21	12:00 PM	Goal setting gives us a sense of meaning and purpose and it triggers our drive. However, setting a goal is only part of the equation—achieving it is the most challenging step. Whether you’ve had success with goal setting or not, this session can help you identify ways to finish what you’ve started. We’ll share several strategies for winning the race including maintaining motivation, utilizing willpower, and developing new habits.	<a href="https://www.attigo.com/smart-sessions-0-0-0">https://www.attigo.com/smart-sessions-0-0-0</a>	Attigo by Ascendium	
New Aid Administrator Training: Overview of the Financial Aid Programs	9/21/21	11:00 AM	NASFAA's Overview of the Financial Aid Programs will provide you with an introduction to basic financial aid concepts, categories and types of financial aid, and other federal sources of assistance available to students. The focus will be primarily on the Title IV aid programs, such as the Federal Pell Grant, Direct Loans, and the Campus-Based Aid programs. (Free for NASFAA members - live presentations will be recorded and can be viewed on demand for one year)	<a href="https://event.on24.com/wcc/r/3339673/0107CDA66E2EB01635BBC1F50B86EABA">https://event.on24.com/wcc/r/3339673/0107CDA66E2EB01635BBC1F50B86EABA</a>	NASFAA	
FastChoice Features and Functionality	9/21/21	12:00 PM	FastChoice offers institutions the ability to provide students and parents a starting point to research and learn more about possible private loan options. Clear and consistent private loan information is made available to borrowers through a custom user-friendly website. Whether you are a new FASTChoice user, or you just need a refresher, this webinar will cover all the FASTChoice features and functionality you need to know.	<a href="https://greatlakes.webex.com/greatlakes/k2/j.php?MTID=tba6e220fe4455b5b4335f570d66b767f">https://greatlakes.webex.com/greatlakes/k2/j.php?MTID=tba6e220fe4455b5b4335f570d66b767f</a>	Great Lakes	Business Solutions
NASFAA U Authorized Event - Pell Grant and Iraq & Afghanistan Service Grant	9/21/21	1:00 PM	The Federal Pell Grants and IASG course begins with a discussion of terminology and concepts important to understanding the awarding process for both grant programs. Building on this foundation, the next two lessons show how to select the correct formula to calculate awards and illustrate the calculation process. We will conclude with a discussion of additional considerations, including the treatment of summer terms, awarding transfer students, and recalculations. Completion of this course along with studying the information contained in the self-study guide will prepare and qualify individuals to take the corresponding NASFAA Professional Credential test. Please note: (This training is not free. There is a \$50 attendance fee).	<a href="https://cvent.me/L4G7z2">https://cvent.me/L4G7z2</a>	CASFAA	

CA Dream Act Application Overview	9/21/21	2:00 PM	This webinar details the requirements of the CA Dream Application, including AB 540 eligibility, Selective Service, and DACA. Section-by-section screen shots of the application are provided to simulate the navigation process.	<a href="https://csac-ca-gov.zoom.us/webinar/register/WN_hS2KiQyCQX-hnnUw8LrW2A">https://csac-ca-gov.zoom.us/webinar/register/WN_hS2KiQyCQX-hnnUw8LrW2A</a>	CSAC	
Getting Ready for Student Loan Repayment	9/22/21	9:00 AM	While the CARES Act is helping many students who have been financially impacted by COVID, it may also cause confusion about repayment in general. Let us help with that! For students preparing to graduate, don't plan to return to school, or will drop below half-time enrollment, we encourage you to invite them to this student-centered session. We will cover the basics of student loan repayment, including: a. What the CARES Act means for repayment b. How to save time and money throughout the life of your loan(s) c. How to choose a loan repayment plan that works best for your finances d. Options that allow you to avoid default and delinquency	<a href="https://register.gotowebinar.com/register/7693035886094404621">https://register.gotowebinar.com/register/7693035886094404621</a>	Inceptia	
Do you know your net worth?	9/22/21	10:00 AM	How much are you worth anyway? We'll take basic budgeting to the next level and discuss assets and liabilities to help calculate your net worth.	<a href="http://www.ecmc.org/schools/training.html">www.ecmc.org/schools/training.html</a>	ECMC	
Student Loan Repayment Basic and Options	9/22/21	11:00 AM	Plan for the reality of repaying student loans with this overview of both federal and private student loan repayment, consolidation, and refinance options.	<a href="https://citizensbank.webex.com/citizensbank/onstage/g.php?PRID=ee016a2b049672e2f393720a8fac4812">https://citizensbank.webex.com/citizensbank/onstage/g.php?PRID=ee016a2b049672e2f393720a8fac4812</a>	Citizens Bank	
New Aid Administrator Training: How to Find Answers to Regulatory Questions	9/22/21	11:00 AM	It seems every day a new situation arises that requires some research. Fortunately, many resources exist that provide information on Title IV programs. Yet, with all of those resources, it is easy to become overwhelmed or confused in knowing where to start, let alone how to find the answers you need. This session will provide tips to locate and use common resources, how to navigate the path to a regulatory or statutory citation, and how to find your answers along the way. (Free for NASFAA members - live events will be recorded and can be viewed on demand for up to one year)	<a href="https://event.on24.com/wcc/r/3340439/FDF7D20FC3BBD784FB1F90BA07B81E19">https://event.on24.com/wcc/r/3340439/FDF7D20FC3BBD784FB1F90BA07B81E19</a>	NASFAA	

NASFAA's Implicit Bias Toolkit: From Awareness to Action	9/22/21	11:30 AM	As financial aid administrators, one of our primary responsibilities is to ensure that limited resources are equitably distributed to the students who need them the most. A pervasive barrier to achieving our mission is implicit bias – the unconscious assumptions, stereotypes, beliefs, and preferences that are not only part of the normal human condition, but also ingrained into the systems and processes set up to assist the very students disadvantaged by the bias in the first place. How can we break this cycle? If we first become aware of these predispositions in ourselves, we can then begin the process of rooting out bias in the services we provide. (This is not free. There is a small fee for this training - see link for more details)	<a href="https://www.wasfaa.org/training_events.php">https://www.wasfaa.org/training_events.php</a>	WASFAA	
Exploring the Ins and Outs of Student Loan Repayment	9/22/21	12:00 PM	Multiple repayment options are beneficial, but they can also create confusion for borrowers. Many do not fully understand the required significance of selecting a repayment plan. However, when they choose one that fits their needs and budget, they're more likely to successfully repay. Attend this session for an overview into repayment plans and other options.	<a href="https://www.attigo.com/smart-sessions-0-0-0">https://www.attigo.com/smart-sessions-0-0-0</a>	Attigo by Ascendium	
Let's Talk: Financial Literacy	9/23/21	8:00 AM	Join Let's Talk to share financial literacy ideas and explore what your colleagues are doing with their financial wellness programs, including supporting alumni as they begin loan repayment.	<a href="https://www.nasfaa.org/blueicon_letstalk_financial_literacy">https://www.nasfaa.org/blueicon_letstalk_financial_literacy</a>	Blue Icon Advisors (NASFAA)	
2022-23 FAFSA Training for Financial Aid Administrators and Counselors	9/23/21	8:00 AM	Financial aid professionals, counselors, and others who are helping those students complete the FAFSA or are managing student verification, can get the latest instructions and helpful tips by attending training offered by Mapping Your Future. Jennifer Martin, Director of Financial Aid Compliance at Johns Hopkins University, will guide the attendees through the FAFSA, providing special emphasis on the changes from prior years. An addition to this years' webinars includes Pete Hernandez from the Florida Department of Education providing information on promoting FAFSA completion to students.	<a href="https://register.gotowebinar.com/register/8348123814368132877">https://register.gotowebinar.com/register/8348123814368132877</a>	Mapping Your Future	
Let's Talk: Financial Literacy	9/23/21	11:00 AM	Join Let's Talk to share financial literacy ideas and explore what your colleagues are doing with their financial wellness programs, including supporting alumni as they begin loan repayment.	<a href="https://www.nasfaa.org/blueicon_letstalk_financial_literacy">https://www.nasfaa.org/blueicon_letstalk_financial_literacy</a>	Blue Icon Advisors (NASFAA)	

Professional Development- We Can Handle It!	9/23/21	11:00 AM	Many times we add to our own stress and at times even create it! In this course, we'll discuss common stressors and techniques that can help us manage stress. We'll also discuss ways that we can reframe and recalibrate our mental approach to assist us in handling the "stress monster" when it rears its head! So come join us for a great session!	<a href="https://pheaa-events500.webex.com/mw3300/mywebex/default.do?siteurl=pheaa-events500&amp;service=6">https://pheaa-events500.webex.com/mw3300/mywebex/default.do?siteurl=pheaa-events500&amp;service=6</a>	FedLoan Servicing (PHEAA)	
Connecting Dots between Financial Behaviors and Well-being	9/28/21	9:00 AM	Many people, particularly your students, have little understanding of the ways in which financial behavior impacts emotional, mental, and physical well-being. All four are interdependent parts that make up a person's holistic self—and when one part is challenged, the others are too. Studies have shown that people with debt, for example, have higher rates of stress and depression. During this interactive session, we will identify common financial behaviors, the impact it could be having on students' well-being, and ways to encourage healthier habits	<a href="https://www.attigo.com/smart-sessions-0-0-0">https://www.attigo.com/smart-sessions-0-0-0</a>	Attigo by Ascendium	
New Aid Administrator Training: Application Process	9/28/21	11:00 AM	The Free Application for Federal Student Aid (FAFSA) is the central element in the federal student aid application process. In this presentation, we will identify the versions of the FAFSA used to apply for Title IV aid; review information for completion of the FAFSA using the FAFSA on the Web worksheet; identify the various database matches as well as application output documents; and lastly, review how to change applicant data. (Free for NASFAA Members - live events will be recorded and can be viewed on demand for up to one year)	<a href="https://event.on24.com/wcc/r/3340607/D9865EEC6C65119115E16F07407FAE08">https://event.on24.com/wcc/r/3340607/D9865EEC6C65119115E16F07407FAE08</a>	NASFAA	
Answering student and parent questions about the 2022-23 FAFSA	9/28/21	4:00 PM	Students considering attending college in the fall of 2022 need to complete the 2022-23 FAFSA to apply for federal financial aid, as well as some state and institutional aid. In this webinar, students and parents will receive an introduction to the FAFSA and have their FAFSA questions answered.	<a href="https://register.gotowebinar.com/register/5039873646296967181">https://register.gotowebinar.com/register/5039873646296967181</a>	Mapping Your Future	
A Guide for New Financial Aid Professionals	9/29/21	11:00 AM	Learn the tools and resources to utilize in your day to day functions as a Financial Aid Administrator.	<a href="https://citizensbank.webex.com/citizensbank/onstage/g.php?PRID=ee016a2b049672e2f393720a8fac4812">https://citizensbank.webex.com/citizensbank/onstage/g.php?PRID=ee016a2b049672e2f393720a8fac4812</a>	Citizens Bank	

2022-23 FASFA Training for Financial Aid Administrators and Counselors	9/29/21	11:00 AM	Financial aid professionals, counselors, and others who are helping those students complete the FAFSA or are managing student verification, can get the latest instructions and helpful tips by attending training offered by Mapping Your Future. Jennifer Martin, Director of Financial Aid Compliance at Johns Hopkins University, will guide the attendees through the FAFSA, providing special emphasis on the changes from prior years. An addition to this years' webinars includes Pete Hernandez from the Florida Department of Education providing information on promoting FAFSA completion to students.	<a href="https://register.gotowebinar.com/register/19069246779049997">https://register.gotowebinar.com/register/19069246779049997</a>	Mapping Your Future
Cal Grant 101	9/30/21	11:00 AM	This webinar provides a general overview of the various Cal Grant program types: A, B and C; including the Cal Grant B expansion for Foster Youth, and Students with Dependents. General eligibility requirements, AB 540 eligibility, and the WebGrants 4 Students portal will also be introduced.	<a href="https://csac-ca.gov.zoom.us/webinar/register/WN_iInpPMfQTbqjvaww-Y-Nw">https://csac-ca.gov.zoom.us/webinar/register/WN_iInpPMfQTbqjvaww-Y-Nw</a>	CSAC
New Aid Administrator Training: Student Eligibility	9/30/21	11:00 AM	This webinar provides an overview of general student eligibility criteria and documentation requirements, acquaints attendees with the role of the Central Processing System (CPS), the student eligibility database matches, and the National Student Loan Data System (NSLDS), as well as how certain educational programs affect student eligibility. (Free for NASFAA Members - live events will be recorded and can be viewed on demand for up to one year)	<a href="https://event.on24.com/wcc/r/3340618/E00D2F28DC75E0AA5670F5C46002CABA">https://event.on24.com/wcc/r/3340618/E00D2F28DC75E0AA5670F5C46002CABA</a>	NASFAA